



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 21, 2009

MR. CHRISTOPHER T. SANDVIG
GENERAL MANAGER COMPLIANCE/TREAD
SERVICE & QUALITY
VOLKSWAGEN OF AMERICA, INC.
3800 HAMLIN ROAD
AUBURN HILLS, MI 48326

NVS-215kjs
09V-333

SUBJECT: DIRECT SHIFT GEARBOX

DEAR MR. SANDVIG:

This letter serves to acknowledge Volkswagen of America, Inc.'s (VW) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the vehicles described below for which a safety recall campaign shall be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

AUDI/A3/2009-2010
AUDI/TT/2009
AUDI/TT ROADSTER/2009
VOLKSWAGEN/EOS/2009
VOLKSWAGEN/GTI/2009-2010
VOLKSWAGEN/JETTA/2009-2010
VOLKSWAGEN/JETTA SPORTWAGEN/2009-2010

NHTSA Campaign Number: 09V-333 **Mfg's Report Date:** August 20, 2009

Components: POWER TRAIN:AUTOMATIC TRANSMISSION

Potential Number of Units Affected: 16,000

Summary:

VOLKSWAGEN IS RECALLING CERTAIN MODEL YEAR 2009 AND 2010 PASSENGER CARS MANUFACTURED BETWEEN SEPTEMBER 2008 AND AUGUST 2009. THE WIRING HARNESS OF A TEMPERATURE SENSOR IN THE DIRECT SHIFT GEARBOX (DSG) MAY HAVE CONNECTOR WIRES THAT WERE INSUFFICIENTLY CRIMPED. WITH INSUFFICIENTLY CRIMPED CONNECTOR WIRES, A TEMPERATURE SENSOR HAS THE POTENTIAL TO FALSELY DETECT A HIGH GEARBOX OIL TEMPERATURE, CAUSING THE TRANSMISSION TO ABRUPTLY SHIFT TO NEUTRAL. IF THIS HAPPENS, THE SELECTOR LEVER POSITION INDICATOR WITHIN THE INSTRUMENT PANEL WILL FLASH. IN ADDITION, THE "DEPRESS BRAKE PEDAL" INDICATOR LIGHT WILL BE ILLUMINATED, ALERTING THE DRIVER TO APPLY THE BRAKES.

Consequence:

THE ABRUPT SHIFT TO NEUTRAL COULD LEAD TO A CRASH WITHOUT WARNING.

Remedy:

VOLKSWAGEN WILL NOTIFY OWNERS, INSPECT THE DSG AND, IF NECESSARY, REPLACE AN AFFECTED DSG TEMPERATURE SENSOR FREE OF CHARGE. THE MANUFACTURER HAS NOT YET PROVIDED A NOTIFICATION SCHEDULE. OWNERS MAY CONTACT VOLKSWAGEN AT 1-800-822-8987.

Notes:

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

This recall is the result of an investigation, PE09-035, conducted by the Office of defects Investigation.

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6 except for the following:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 202-366-5227, by email at Kelly.Schuler@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in blue ink, appearing to read "G. Person".

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement