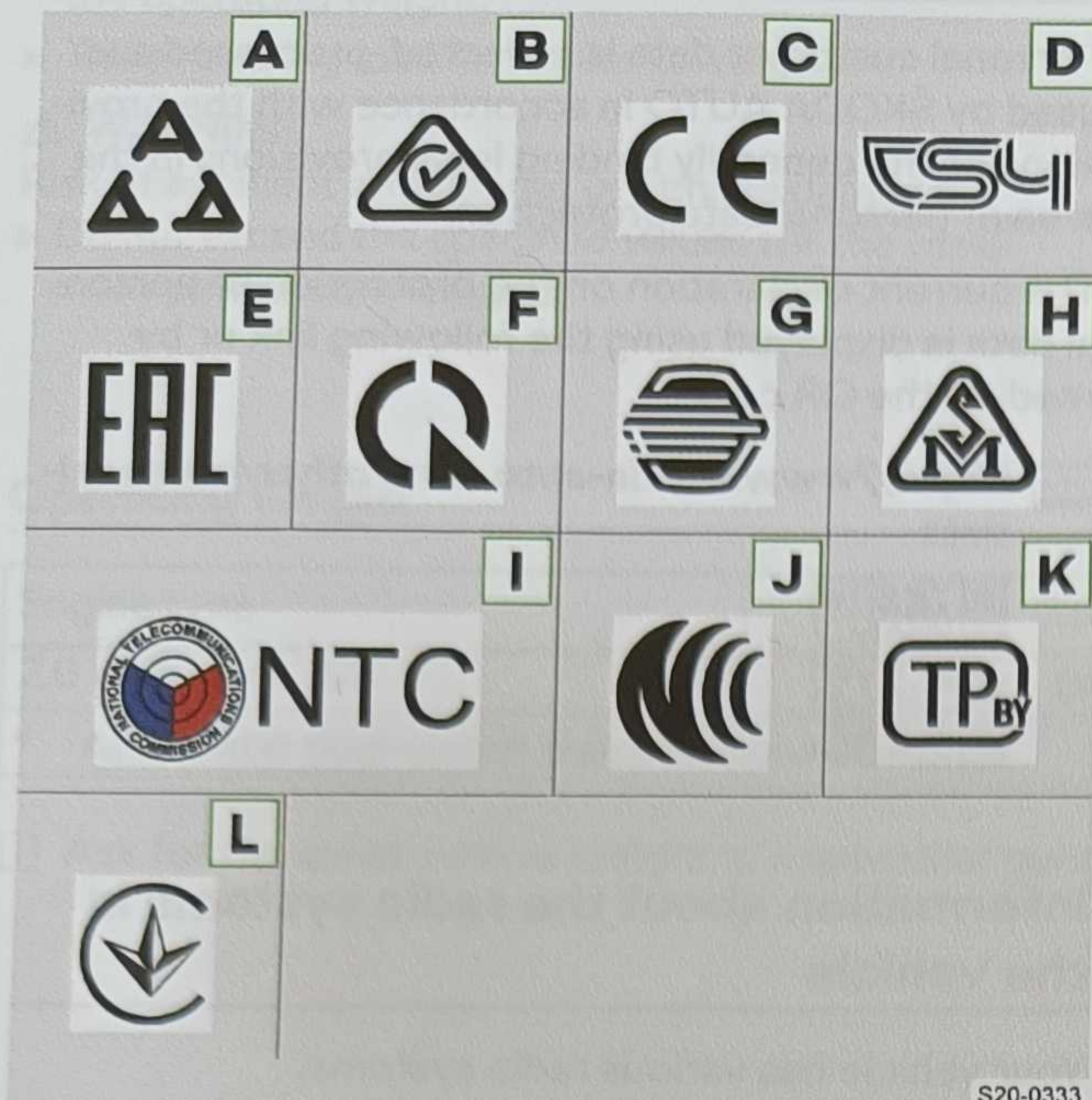


Examples of labelling of radio systems



S20-0333

- A** Serbia
- B** Australia and New Zealand
- C** Europe (countries that approve radio equipment as per EU guidelines)
- D** Armenia
- E** Russia
- F** Vietnam
- G** Mongolia
- H** Moldova
- I** Philippines
- J** Taiwan
- K** Belarus
- L** Ukraine

Liability for defects and ŠKODA Warranty for new cars

Warranty period

By means of the ŠKODA partner, ŠKODA AUTO Volkswagen India Private Limited provides a 4 year/ 100 000 km¹⁾ new car warranty from the date of sale.

Warranty coverage

This warranty extends to the repair or replacement of all parts that need to be repaired or replaced due to inadequate workmanship or the parts being de-

fective; this is in order to restore the vehicle to its original production specifications while adhering to deadlines and the requirements set out in this Owner's Manual.

The ŠKODA partner decides on the type of repair, taking into account economic aspects as regards to the technologies recommended by ŠKODA AUTO Volkswagen India Private Limited.

An adequate period of time should be provided for the completion of the warranty repair after the notification of the vehicle with a ŠKODA partner.

Where can you claim warranty

The warranty is provided by a ŠKODA partner.

Beginning and end of the warranty period

The warranty period begins on the date of delivery of the new vehicle to the original purchaser or lessee.

This new vehicle warranty is automatically transferred free of charge when ownership of the vehicle takes place during the warranty period.

In terms of the repairs made, or parts built-in during the warranty period, the warranty expires at the end of the warranty period of the respective vehicle.

Tyres and vehicle batteries

Some parts with which ŠKODA vehicles are equipped, such as tyres, batteries, etc., are not produced by ŠKODA AUTO Volkswagen India Private Limited, but are provided by other suppliers. These parts are excluded from the ŠKODA warranty, but the vehicle purchaser can make a warranty claim with the respective manufacturer / supplier. If there are any problems with the provision of the guarantee by these manufacturers, an authorized ŠKODA dealer will assist you in finding a solution.

Maintenance implementation and mechanical customisations

This warranty does not apply to costs of consumables or work as part of regular maintenance. A tyre change, a wheel alignment and balancing are also considered to be scheduled maintenance.

This warranty does not apply to the change of spark plugs, oils, lubricants, fluids or refrigerants, as long as their exchange is not an integral part of the warranty with respect to the relevant part.

Defective light bulbs²⁾, wiper blades, brake shoes or brake pads, tyres, air, gas, pollen and fuel filters which occur within six months can be repaired due to deficient workmanship or the parts being defective. After expiry of the time limit mentioned above

¹⁾ Promotional offer, subsequent warranty in the third and fourth year.

²⁾ Exception is for the bi-xenon gas discharge lamps in the headlights, they are covered by a 2 year warranty. Damaged bulbs in the headlights caused by external influences are excluded from the warranty.

All replaced faulty parts under this warranty become the property of ŠKODA AUTO Volkswagen India Private Limited.

The place of jurisdiction for the negotiation and processing of any legal disputes is the city of Aurangabad (Maharashtra State).

Paintwork and body warranty

In addition to the warranty conditions listed in the purchase contract for new ŠKODA vehicles, an authorized ŠKODA dealer additionally ensures that the vehicle has the following warranty:

- ▶ 3 years against paint defects¹⁾,
- ▶ 6 years against the corrosion of the bodywork¹⁾.

This type of damage will be repaired by any authorized ŠKODA dealer free of charge.

The warranty does not relate to:

- ▶ Damage due to external factors or inappropriate/insufficient care.
- ▶ Body and paint damage, whereby the repair was not carried out promptly and professionally in accordance with the manufacturer's instructions and using ŠKODA genuine parts.
- ▶ Corrosion perforation due to the use of parts other than ŠKODA Genuine Parts or the application of technologies other than those authorised by the manufacturer or due to an incorrectly performed repair contrary to the manufacturer's instructions.

Customer Notice

The vehicle owner has the right and the duty to bring the vehicle during the warranty period to an authorized ŠKODA dealer for a service check / regular maintenance according to the instructions listed in the service schedule and in the Owner's Manual.

If a fault or problem is detected on the vehicle the nearest authorized ŠKODA dealer must be informed immediately. Should the customer violate these instructions, use the vehicle and thus increase the extent of damage, the warranty may be limited or possibly even revoked.

For repair under this warranty the vehicle should be registered with the authorized ŠKODA dealer during normal working hours.

The authorized ŠKODA dealer may refuse warranty service if it is not detectable with the service forms or repair orders / invoices that regular maintenance has been performed at the right time.

Should the original purchaser sell the vehicle during the warranty period, the subsequent purchaser is obliged to inform the authorized ŠKODA dealer from which the vehicle was purchased about this fact

within 30 days of purchase, and fill out an item in this manual.

The customer must present an invoice to the seller in order to claim the spare parts warranty for these parts.

¹⁾ From the date of delivery of the new vehicle.