OLA

S1 Air

OWNER'S MANUAL

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On India's 75th Independence Day, Ola announced Mission Electric. A mission with a vision of no more petrol vehicles being sold post 2025.

And while we're thrilled the first kilometer of the electric revolution starts with you, we know we still have a long way to go — until India and the rest of the world entirely go electric!

IMPORTANT THINGS TO KEEP IN MIND

The Ola scooter is a new age electric vehicle and has some key differences in its characteristics compared to a traditional vehicle you might have used before. We recommend you familiarise yourself with the features, controls and notifications for optimal performance and safe riding experience.

DO'S

- Before your first ride, it is recommended to charge your scooter to 100%.

- Ola scooter is designed to the highest safety standards. But in case of an unlikely event of a spark or fire, stop immediately.

  First, use water to cool down the battery to avoid further combustion.

  Next, use a D-type fire extinguisher and maintain safe distance from the scooter.

- While washing and cleaning, ensure that the charging flap and cover is closed properly.

- When your battery goes below 15%, your scooter will automatically switch to Eco mode and try to maximise your range.

- Extended or repeated driving at low battery level may impact battery health. If your battery level is low, charge as soon as possible.

- If not using your scooter for long, keep charging it every week or activate the vacation mode to avoid complete discharge.

- Ensure that the electric socket and fittings of the charging area are compliant with housing safety requirements including but not limited to proper earthing.

- Ensure that the battery is charged to 100% at least once in 30 days to maintain battery health.

- Refer to the latest version of Owner's manual in the Ola Electric app for information on latest features and technologies, as they are subject to change.

- Check tyre pressure every month for optimum tyre life and range.

DONT'S ————

- Don't tamper with components or electrical wirings as it may void your warranty. It might also cause a short-circuit, resulting in fire or electric shock.

- Avoid parking in spots with extreme heat or waterlogging.

- Don't insert any sharp objects in the charging port as it may damage the charging point.

- While cleaning the vehicle, avoid removing accessories like side mirrors. Fitting them back will require the guidance of our Service Champion.

- Avoid trying to accelerate while pressing the brake levers. Ola Scooter disengages the motor while you press the brakes. This is a safety measure to avoid accidental acceleration while you are attempting to stop or reduce speed.

- Do not charge your scooter in closed confined spaces such as a closed room.

- Avoid storing valuables in the buddy space. It is only intended for temporary storage of small items while riding.

GET TO KNOW YOUR OLA SCOOTER
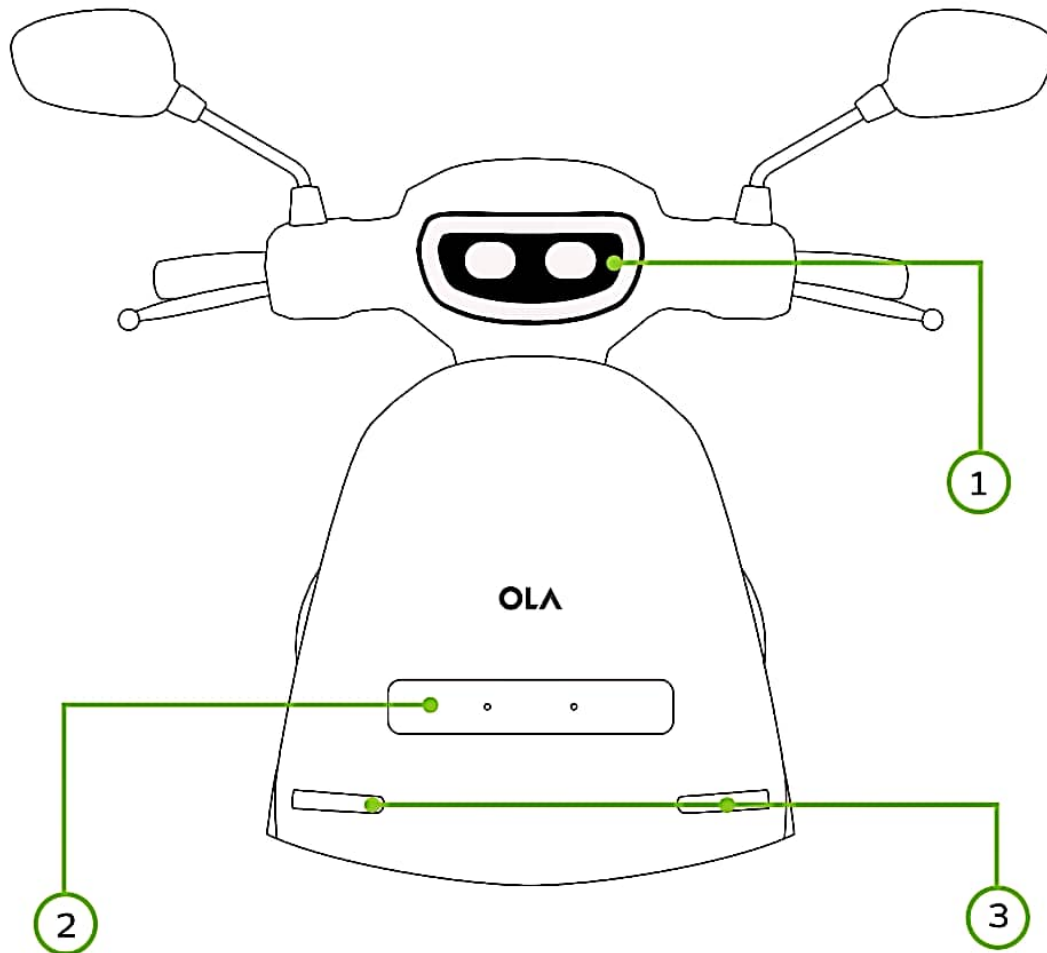
1. Headlamp

2. Front number plate

3. Turn lights
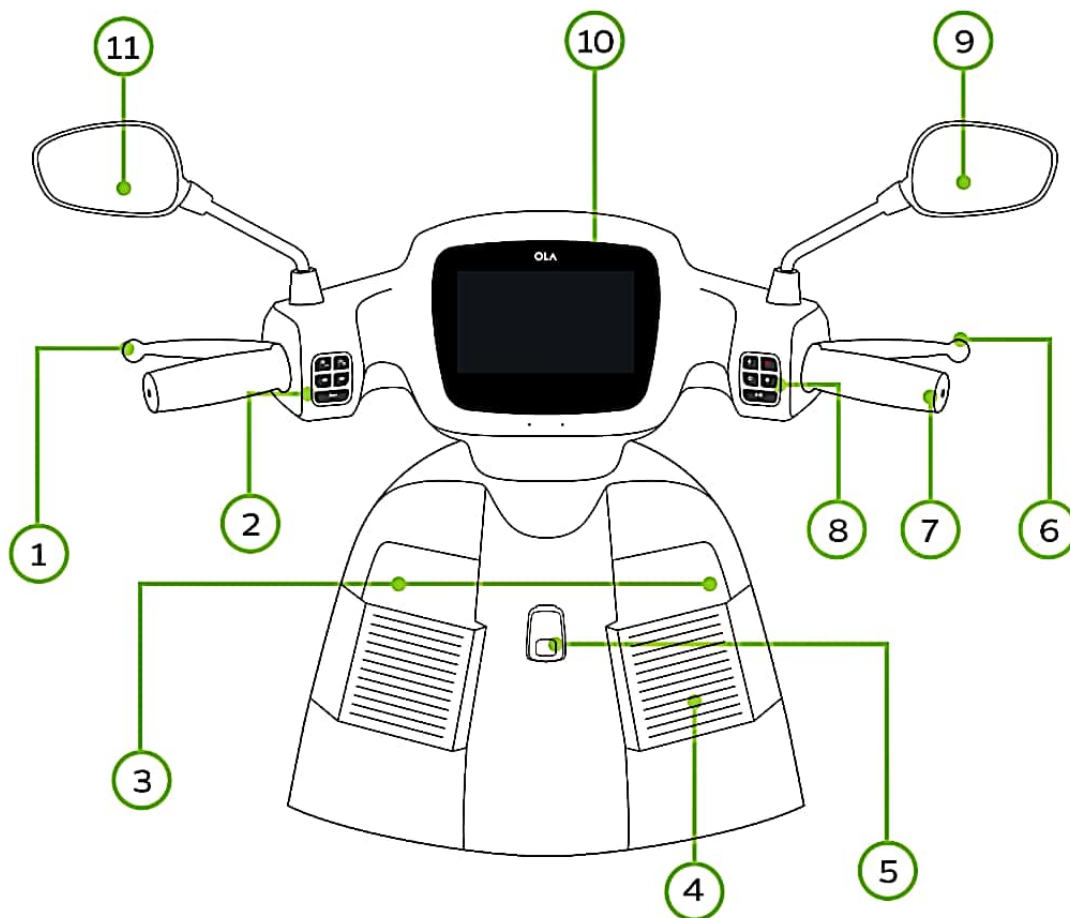
1. Front & rear brake lever
2. Left control pad
3. Dual glovebox
4. Speaker
5. Bag hook
6. Front-only brake lever

7. Throttle
8. Right control pad
9. Right rear view mirror
10. Dash
11. Left rear view mirror
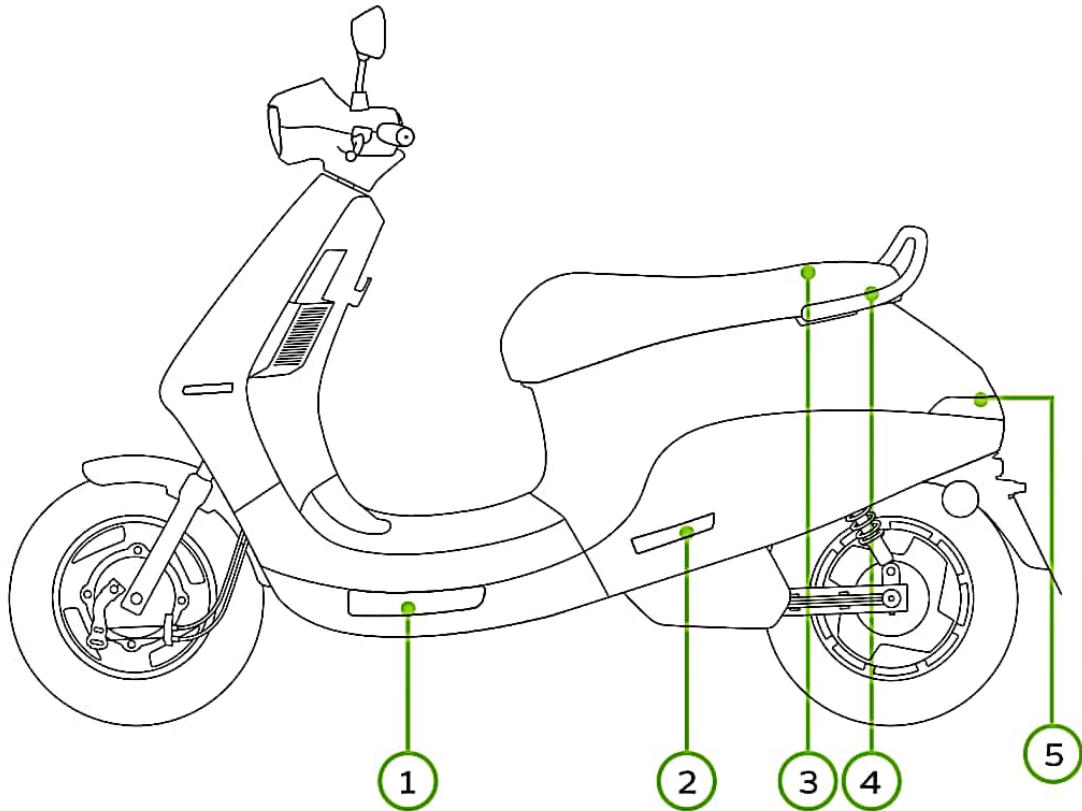
1.   Parking stand

2.   Foot rest

3.   Seat

4.   Rear grab rail

5.   Tail lights
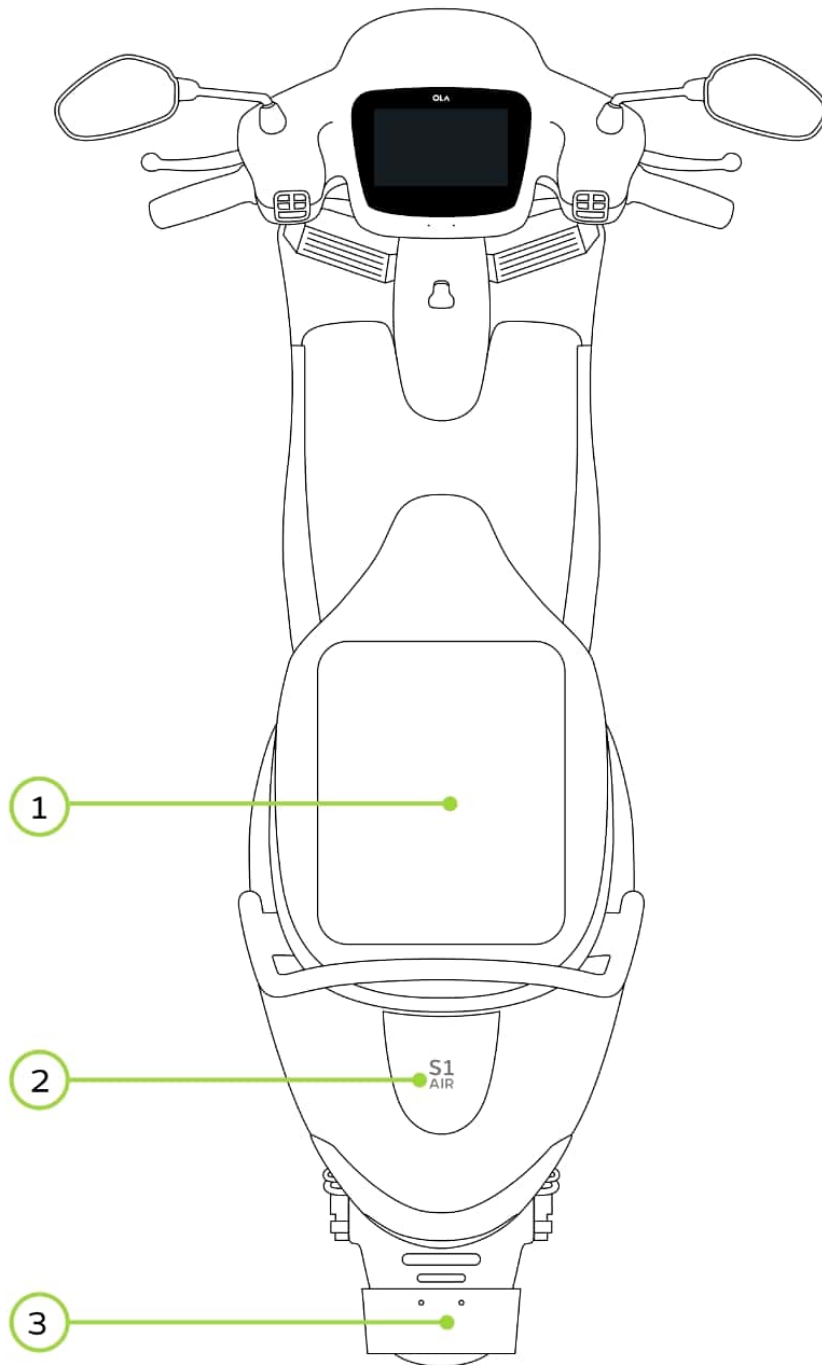
1.   Buddy space

2.   Charging flap

3.   Back number plate

LEFT CONTROL PAD

Light button

Reverse button

Left turn light button

Horn button

Right turn light button

RIGHT CONTROL PAD

Modes button

Power button

Volume Down button

Play / Pause button

Volume Up button
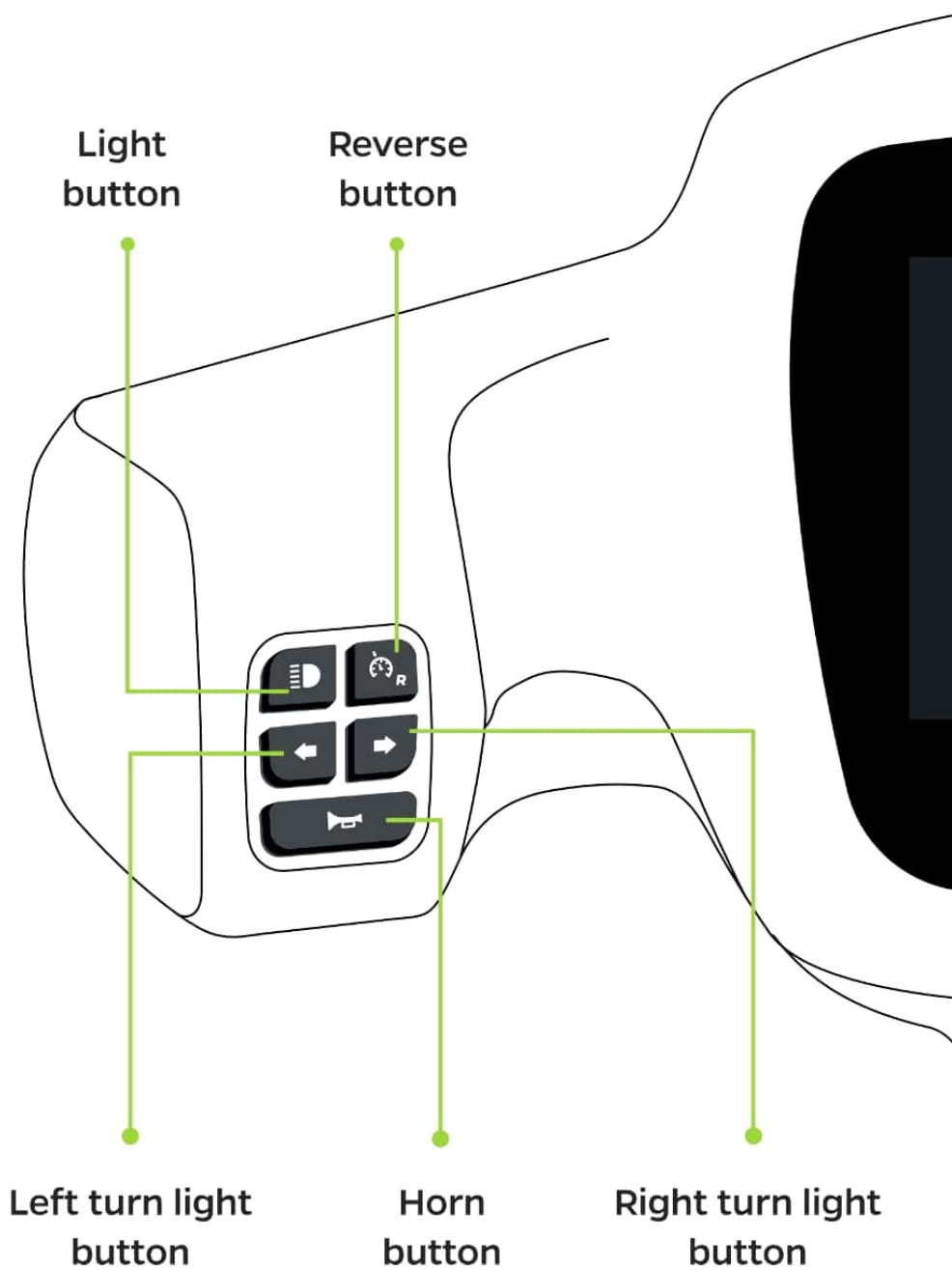
TURN LIGHTS AND HORN
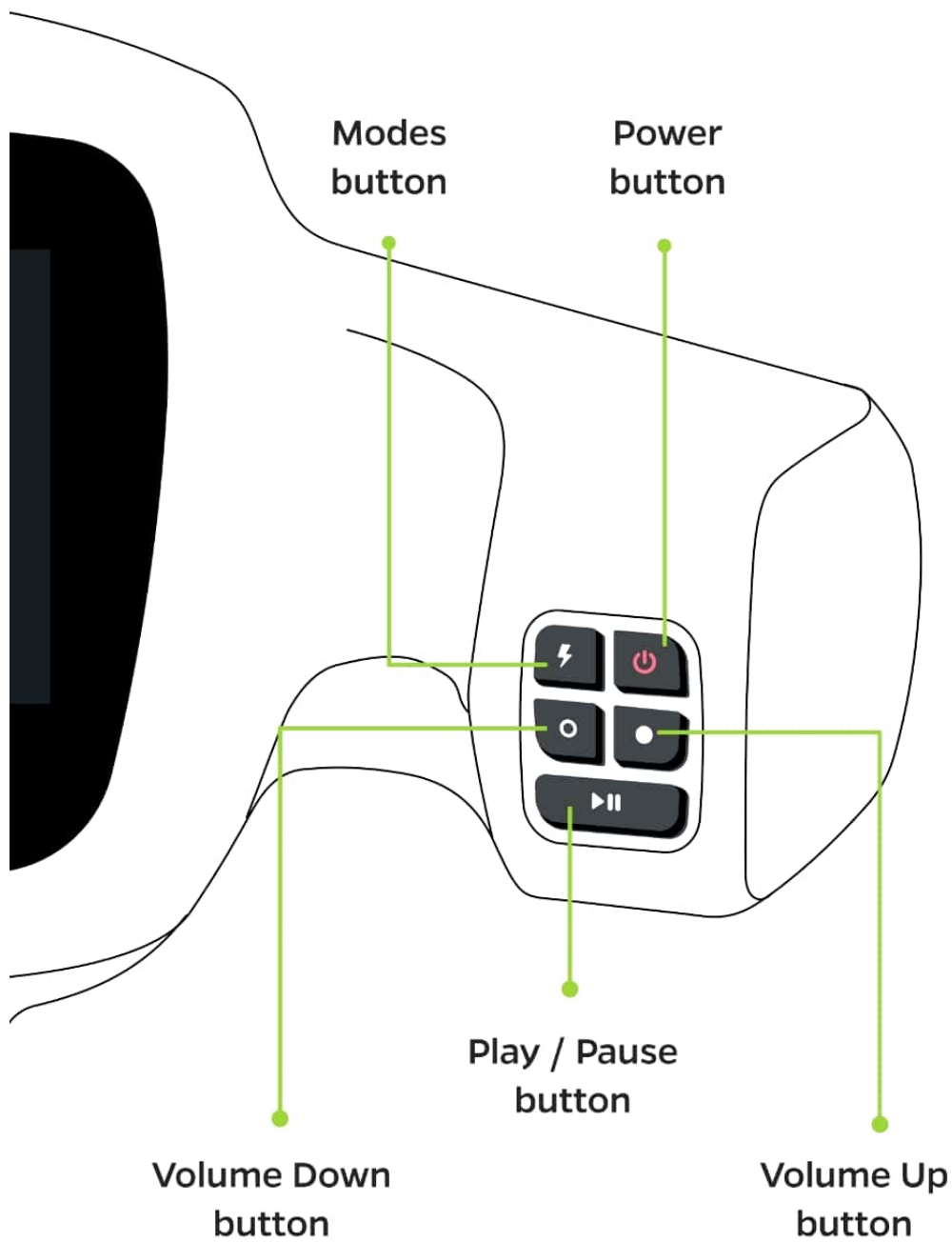
Turn light buttons
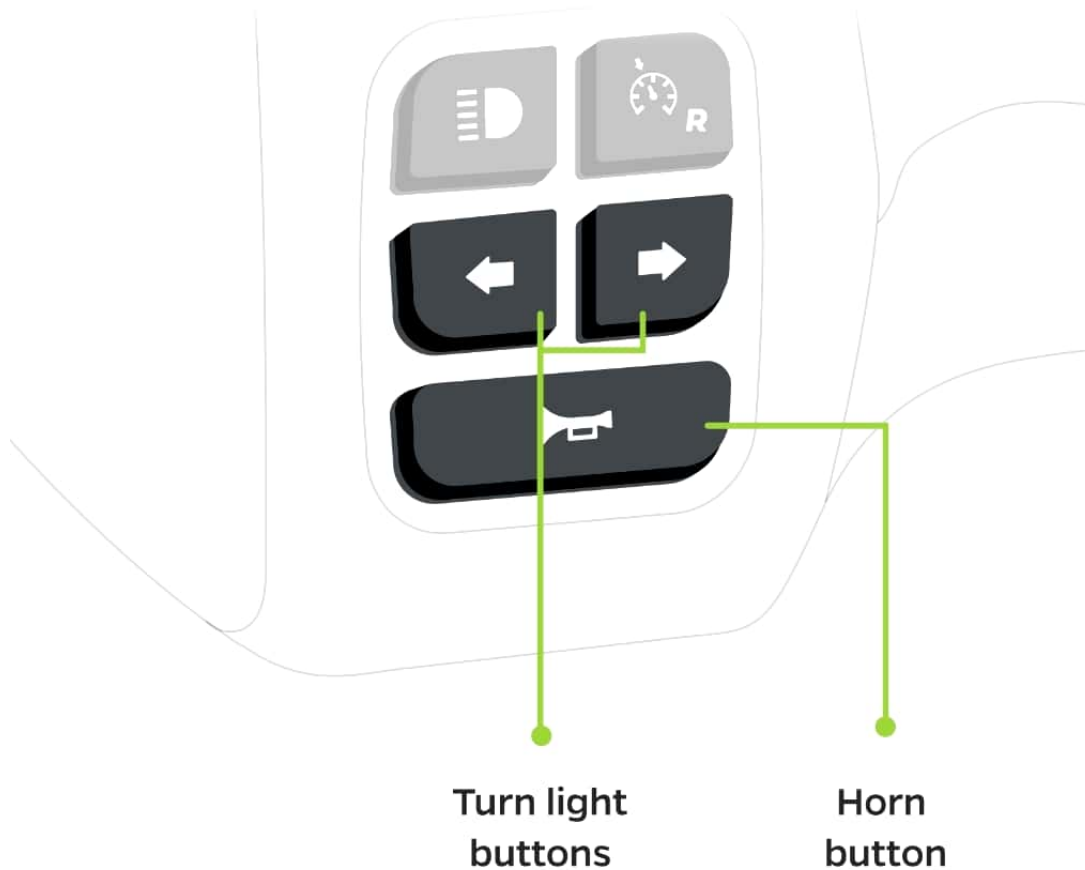
Horn button

- To switch on the turn light, press the Turn light button ➡️

- To switch off the turn light, press the Turn light button ➡️ again.

- To sound the horn, press the Horn button 📢

HEADLAMP

Your Ola scooter headlamp consists of a low beam and high beam.
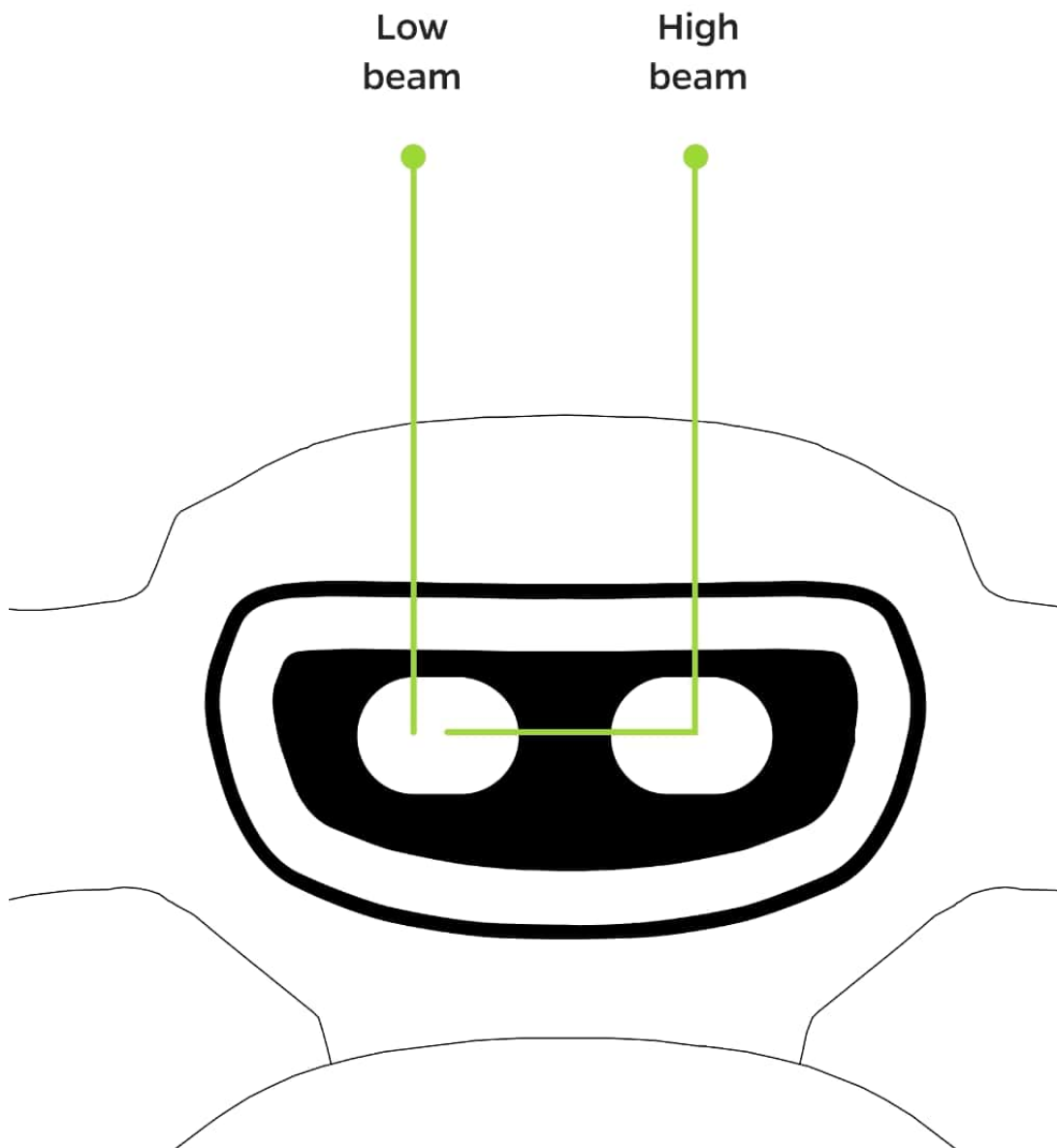
Low beam   High beam

By default, while riding, your scooter headlamp will be on low beam.

The light button ⬛ on the left control pad lets you control the beams.

- Press it to switch between low and high beam.

Scanned with OKEN Scanner

UNLOCKING USING YOUR PASSCODE

After pressing the Power button ⏻ you can unlock your scooter by typing your 6-digit Passcode on the Dash.

In the parked state (with the parking stand open), long-press the Power button ⏻ for 1 second to lock the scooter.

Enter Passcode

● ● ● ○ ○ ○

1	2	3
4	5	6
7	8	9
	0	Delete
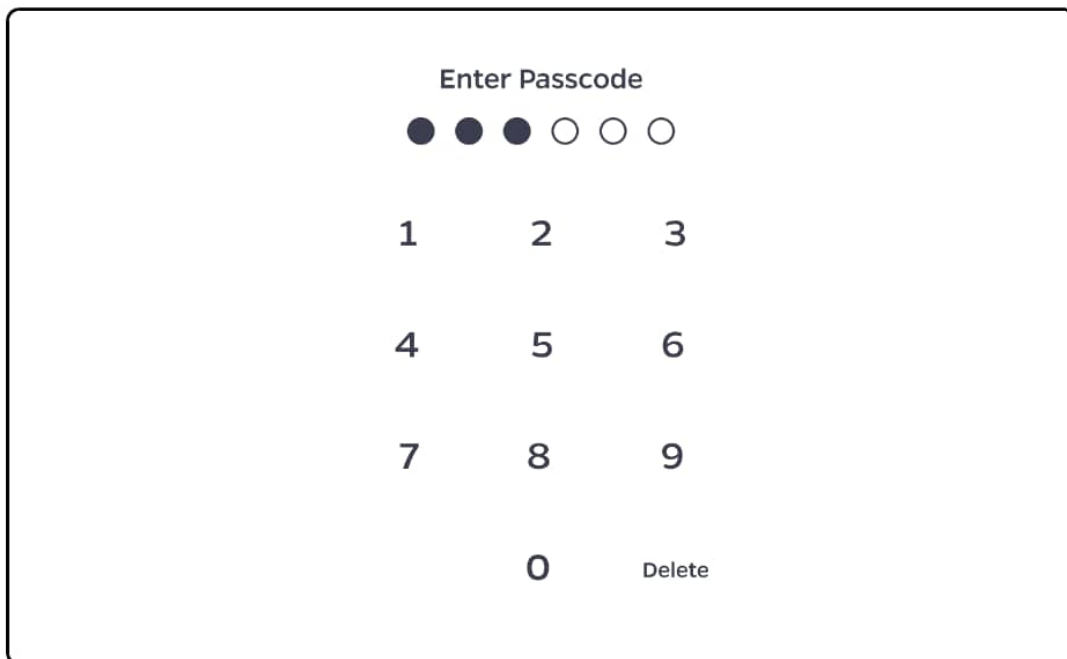
OLA ELECTRIC APP

After downloading the Ola Electric app, login with the registered mobile number used to purchase your scooter. If your scooter is yet to be delivered, you will get the message, "Your scooter will be coming home soon".

Once your scooter is delivered, pair it with your phone's Bluetooth to monitor the battery status, and control functions like locking, unlocking and opening trunk.

You can access scooter details, settings, community and much more from the app.

GET IT ON
Google Play

Download on the
App Store

For best experience, use Android 7 and above, iOS 12 and above, Bluetooth version 4.2 and above

PAIRING PHONE WITH YOUR SCOOTER

- Log into the Ola Electric app and tap on the Bluetooth card. You can find it on the app home screen.

16
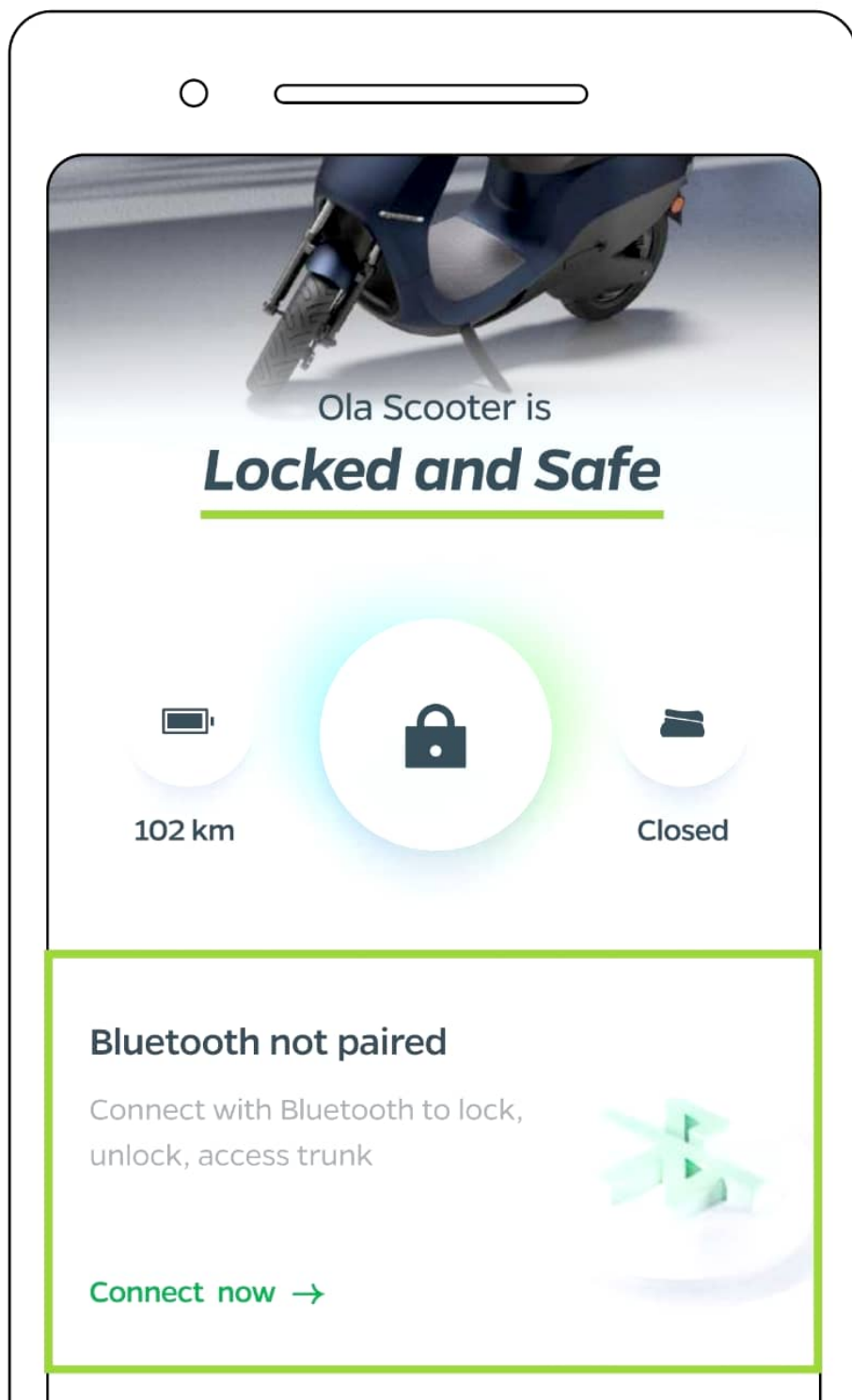
- Unlock the scooter using your Passcode.

- Your phone will now search for nearby scooters. Make sure your phone is discoverable with Bluetooth turned on.

- Next, a code will be shown on the scooter Dash and on the phone. If the codes match, click accept.

- Your scooter is now paired. It will automatically connect to your phone whenever you are in the Bluetooth range - which is typically 12 feet (3.65 m).

Bluetooth Pairing Request ✕

Make sure the pairing code shown on the phone matches the one below

3 4 5 8 6 9

Reject | Accept
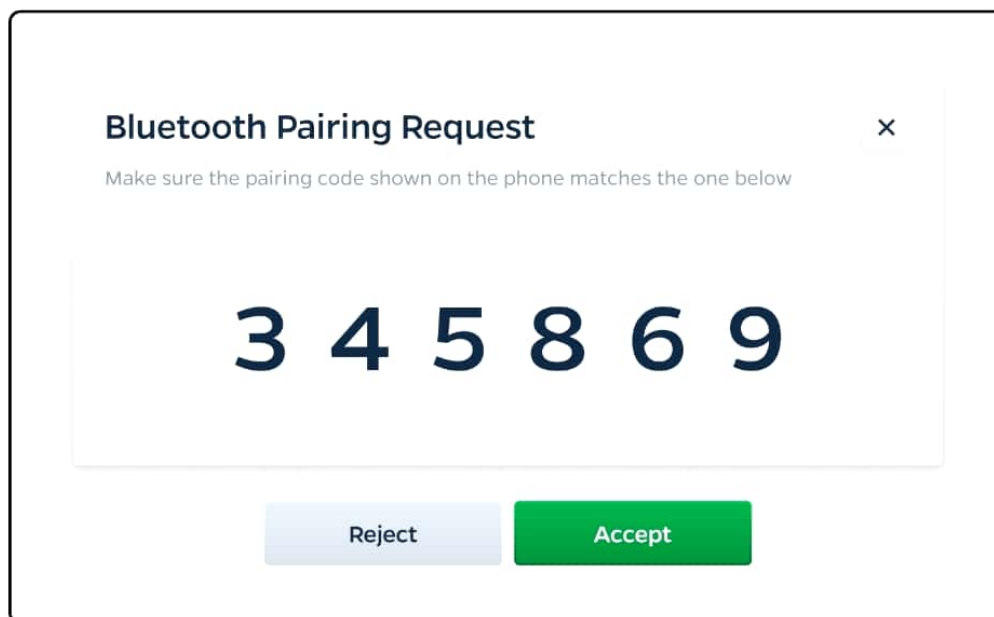
UNLOCKING USING THE APP

Walk up to your scooter (within a 12 feet or 3.65 meter radius) and click on the Unlock button on the app home screen.

Ola Scooter is

Locked and Safe

102 km   Closed

18
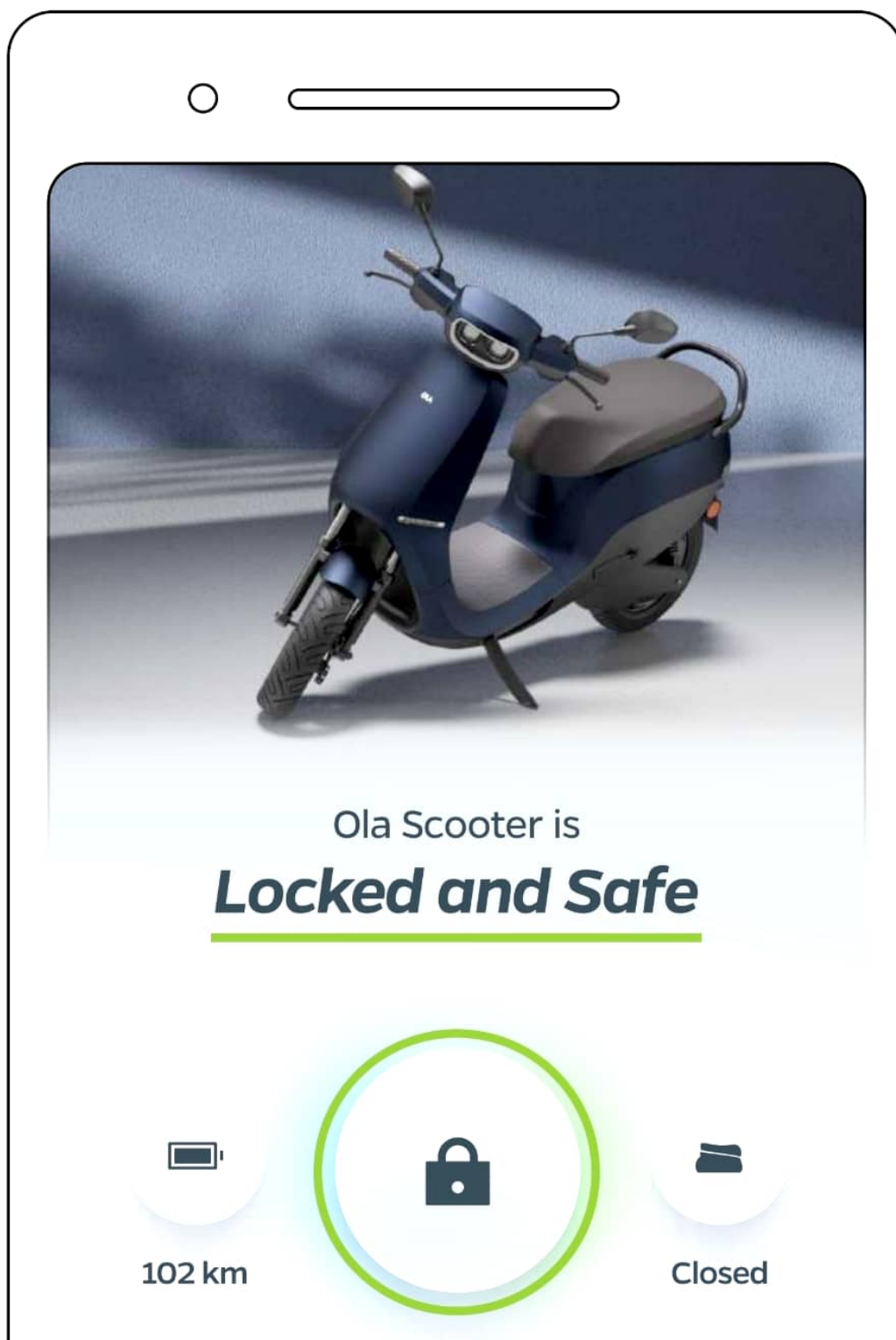
USING PROXIMITY UNLOCK

You can unlock or lock your scooter simply by walking towards or away from it with your connected phone. Enable proximity unlock from the Scooter tab of your app to begin calibration.

Ola Scooter

Ola S1 Air · KA05HF768

Proximity Unlock BETA →
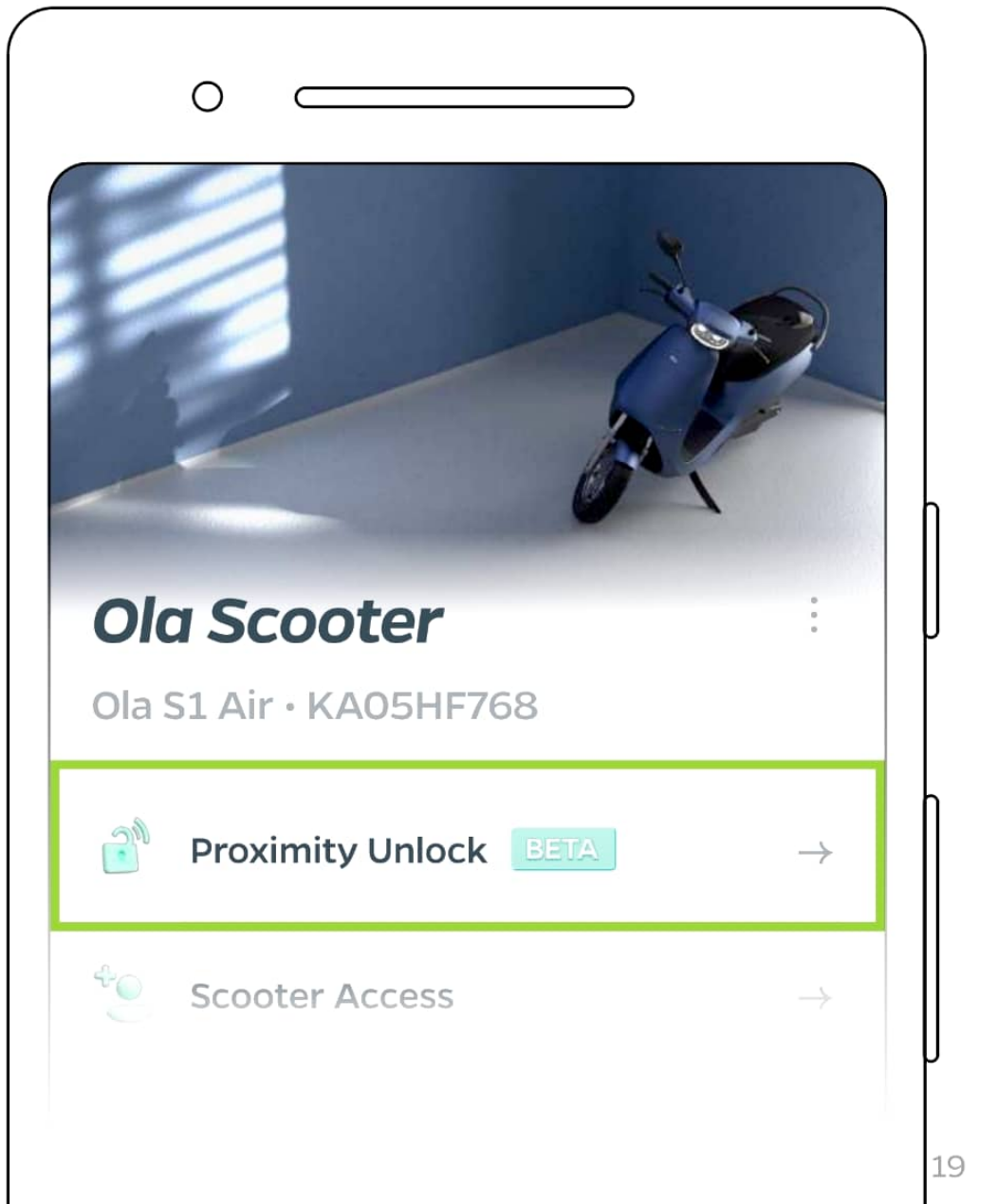
Scooter Access →

- Once calibrated, you can access proximity settings from the Scooter tab.

- You can choose between Proximity Unlock and Silent Proximity Unlock. In the latter, you need to press the power button to initiate unlocking.

- You can enable Proximity Lock to automatically lock your scooter when walking away from it.

Proximity Unlock

Lock or unlock your scooter automatically with your phone.

Proximity Unlock

Unlock as you walk towards the scooter

Silent Proximity Unlock

Unlock only on pressing the power button without the passcode

Proximity Lock

Lock as you walk towards the scooter

20
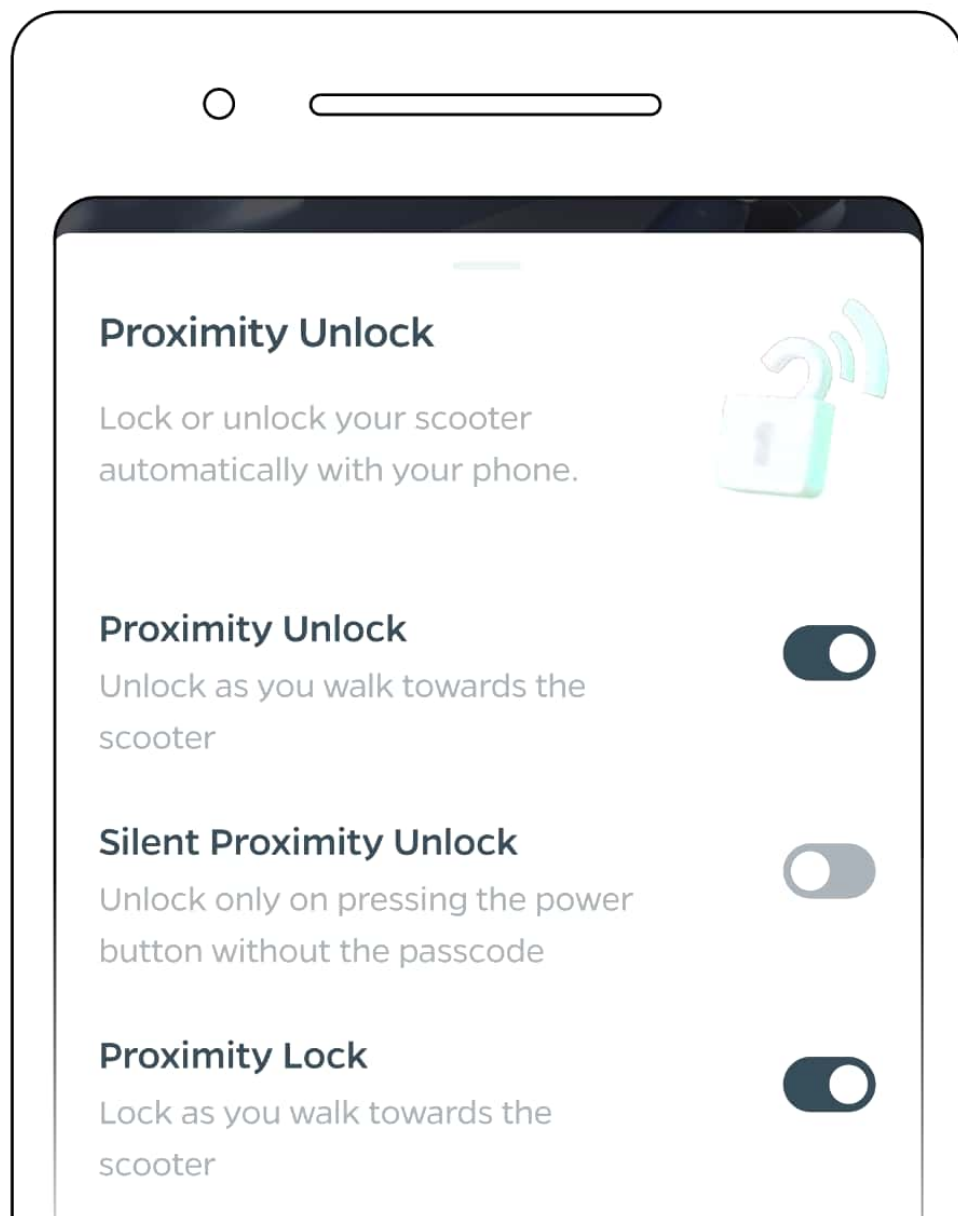
- Once your scooter is locked, proximity unlock will be snoozed for up to 30 minutes. This is to prevent the scooter from being unlocked unintentionally. You can change the duration of the snooze in the app.

- You can see the current status of proximity (Bluetooth connectivity, Snooze) on the top right section of Ola Electric app home.

Ola Scooter is

Locked and Safe

21
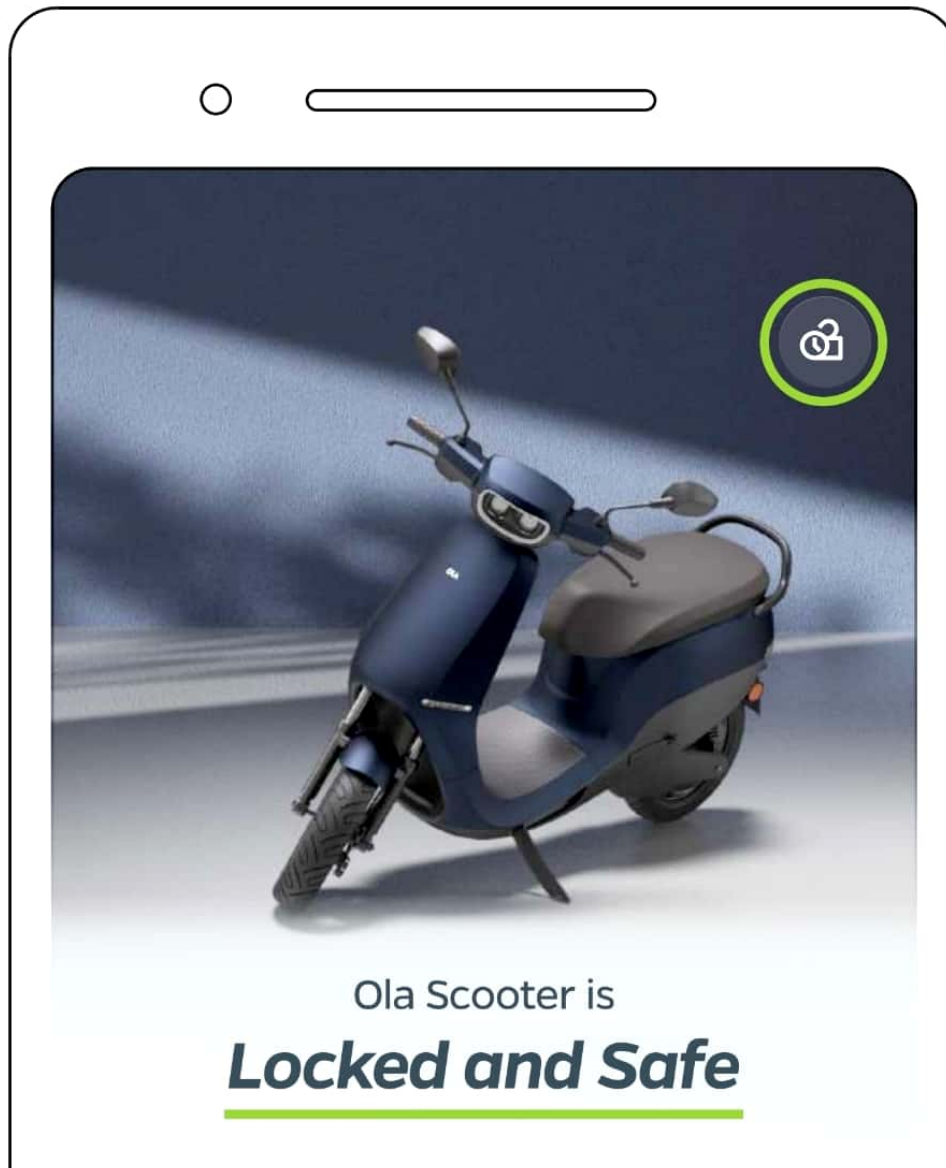
DASH

Your Ola scooter has a 17.78 cm water-resistant touchscreen.

Music widget

Speedometer

Distance widget

Cruise Song
Artist

P

11.2 km
THIS TRIP

1322 km
ALL TIME

125 km

10:21 am

True Range

Trunk button

Clock
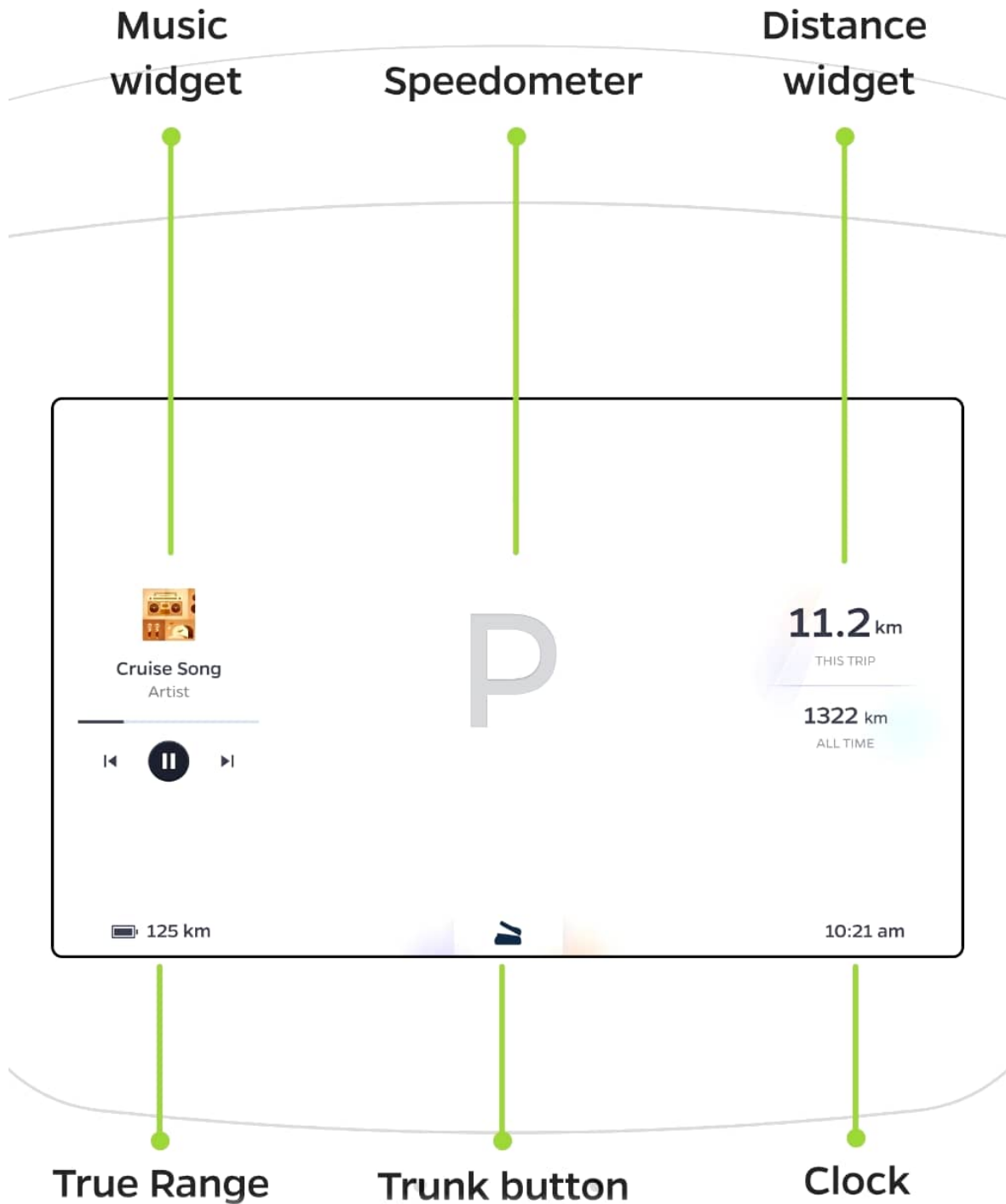
The touch functions of the Dash are disabled when the scooter goes above 0 km/h.

STATUS BAR

Learn the various indicators that pop-up at the bottom of the dash.

🔋 125 km	**True Range***
	High beam
	Low beam
	Turn lights
	Parking stand

* Scooter's remaining range at current battery level

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OLA TRUE RANGE

The ARAI certified range of Ola S1 Air is 151 km, and True Range of Ola S1 Air is 125 km.

True Range is the distance you can travel with your Ola scooter under these conditions:

· **Number of riders:** 1

· **Weight of rider:** 70 kg

· **Additional load on vehicle:** Nil

· **Roads:** City driving conditions with max 3-5% incline

· **Ride mode:** Eco

· **Ride style:** Moderate (30-40 km/h)

· **Weather:** Moderate (24-35 °C)

If you are experiencing a range that is less than the True Range, then you likely have considerable variance in one or more of the parameters mentioned.

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RIDING YOUR OLA SCOOTER

Your scooter will be in parked state by default. To take it for a ride, you need to move it to riding state. Here's how to go about it:

Cruise Song
Artist

P

11.2 km
THIS TRIP

1322 km
ALL TIME

101 km

10:21 am
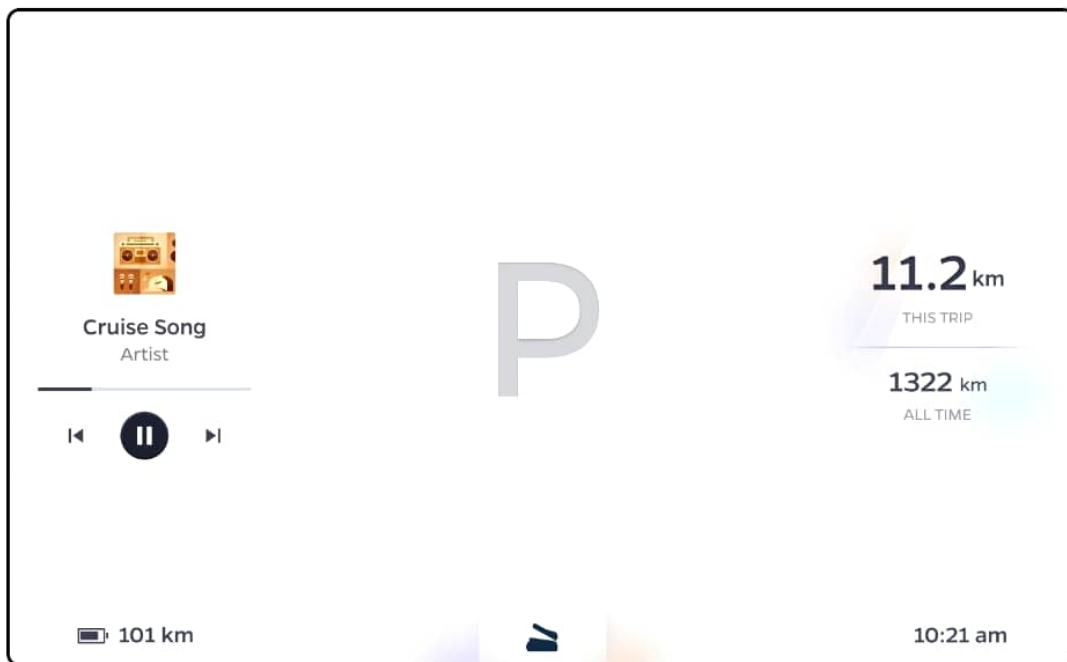
- To move to riding state, first make sure to retract the parking stand.

- Next, turn on the motor by holding either the left or right brake and pressing the Power button ⏻

- You will hear an audio alert and see the Dash change to 00 km/h.

Ready when you are

Cruise Song
Artist

⏮ ⏸ ⏭

00
km/h

11.2 km
THIS TRIP

1322 km
ALL TIME

81 km   NORMAL   10:21 am
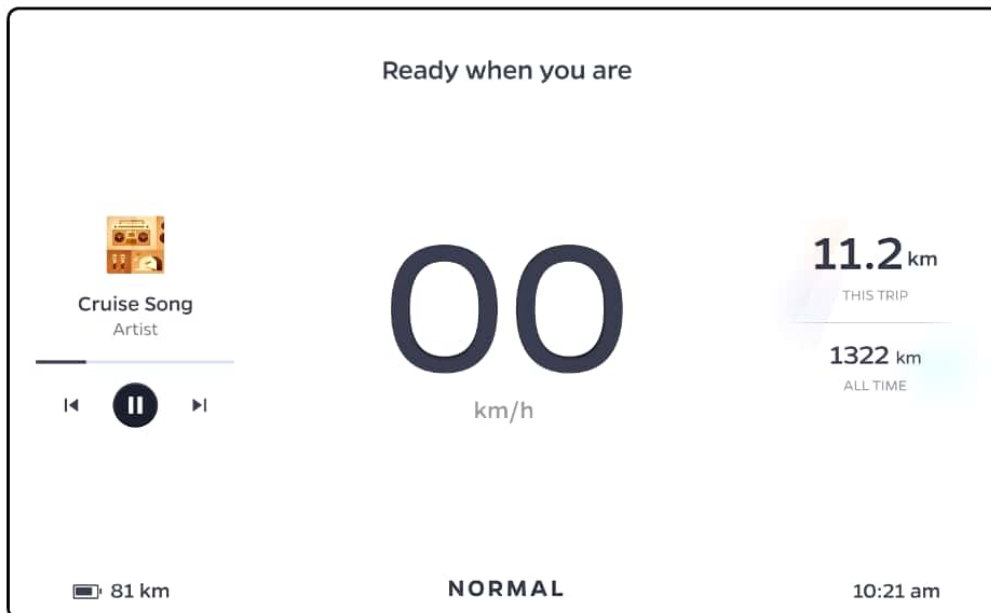
- While your scooter is in motion, you will be able to access the Dash only through the control pad, and not by touch.

- To switch back from riding state to parked state, bring your scooter to a halt (0 km/h). Next, press the Power button ⏻ and it will switch to parked state.

- When at halt (speed = 0 km/h), you can open parking stand, and the scooter comes to the parked state.

GETTING USED TO YOUR NEW SCOOTER

- Your Ola scooter's motor is silent, so it may be difficult to know if it's on or off. Keep an eye on your Dash to know if your motor is on or off.

- Your Ola scooter comes with a powerful electric motor - which means throttle response is fast. Be careful on your first few twists of the throttle, until you master it!

RIDING MODES

Press the Mode button ⚡ on the right control pad to toggle between these:

ECO*

Extend the range for city riding. Activate by long-pressing the Mode button ⚡ for 1 second.

NORMAL

Ideal for riding through city traffic with optimum acceleration and high range.

SPORT

Perfect for quick riding on empty roads with high acceleration and speed.

* ECO mode optimizes battery life and energy efficiency in your Ola scooter, but it's not suitable for uphill riding.

REVERSE MODE

- To get into reverse mode, come to a halt (speed = 0 km/h) and press the Reverse button ![reverse button icon]

- To switch back from reverse while riding, come to a halt and then press the Reverse button again ![reverse button icon]

To move the scooter in reverse, throttle towards the front. While your reverse speed is capped at 4 km/h, keep an eye on what's behind you before you reverse.

Cruise Song
Artist

R
4 km/h

11.2 km
THIS TRIP

1322 km
ALL TIME

125 km

REVERSE

10:21 am
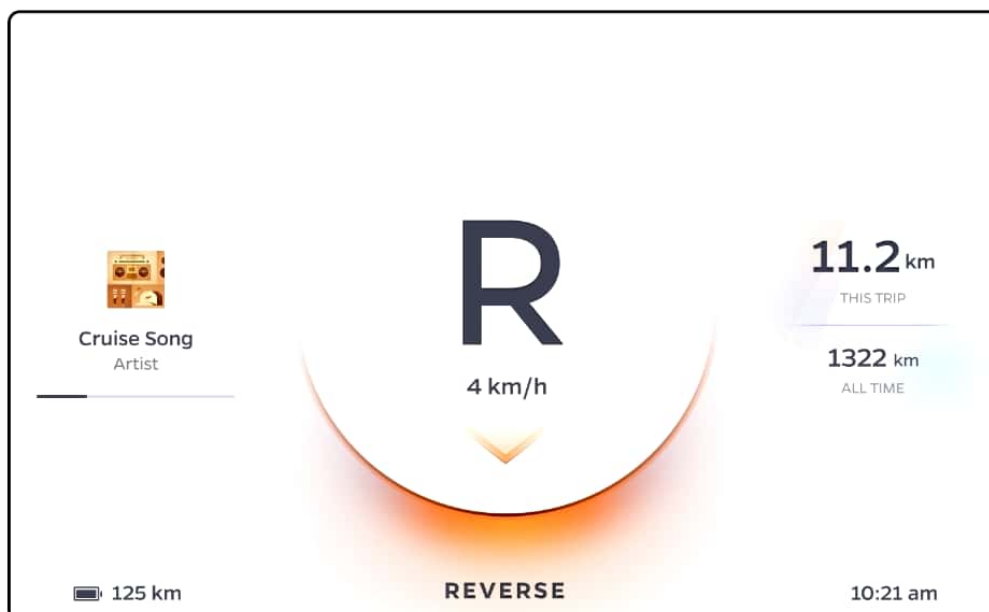
PARKING STAND

You get to see the parking stand indicator on the status bar at the bottom of your Dash when the parking stand is open. You won't be able to move to riding state till you retract it.

In the riding state, if your parking stand opens accidentally, you will see an alert with an audio, in addition to the parking stand indicator on the status bar.

⚠ **Your parking stand is open**

32
km/h

Cruise Song
Artist

11.2 km
THIS TRIP

1322 km
ALL TIME

🔋 101 km

ECO

🚶 10:21 am

30
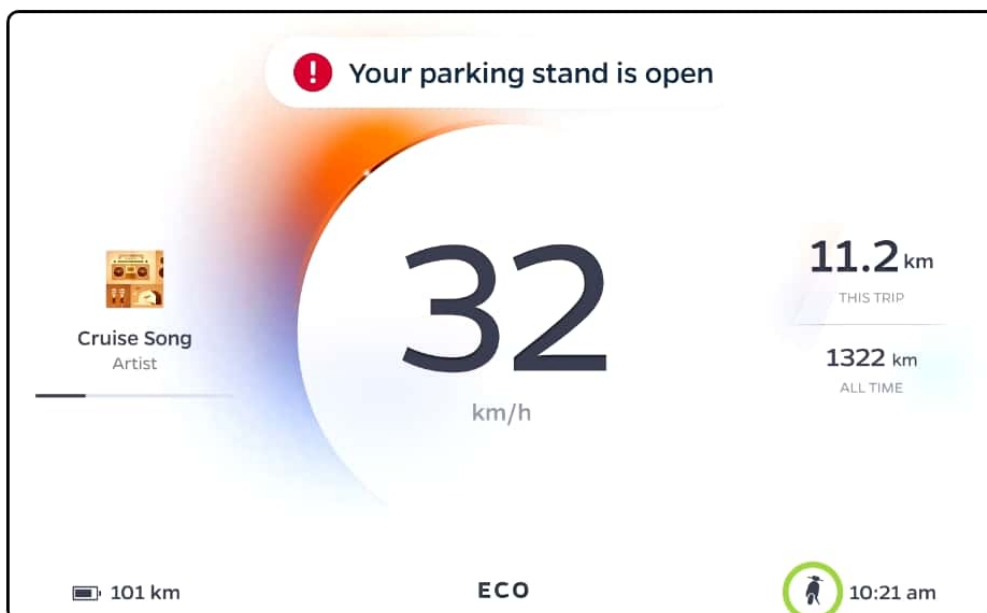
OLA SENSE

Your Ola scooter comes with an advanced vehicle management system designed to automatically manage itself for the most optimal performance, range and longevity.

Ola scooter will notify you on the Dash in case it needs to switch to a different mode. It will automatically switch after a 10 second notice. In rare case, it may also move you to parked state. This is normal and the system working as designed to ensure your safety.

Ola scooter will trigger an audio-visual alarm if it detects abnormal failures. Contact customer support immediately if an alarm is triggered.

SAMPLE NOTIFICATION YOU MIGHT SEE

⚠️ **Low battery, changing to ECO in 10s**

If the battery is below 5%, the scooter takes longer to unlock to optimise for battery life. In such a case, you will see a progress bar with Ola logo on the Dash for about a minute.

FLASHES

Flashes are mini-apps that let you perform common quick actions. Swipe left on your Dash to access the different Flashes.
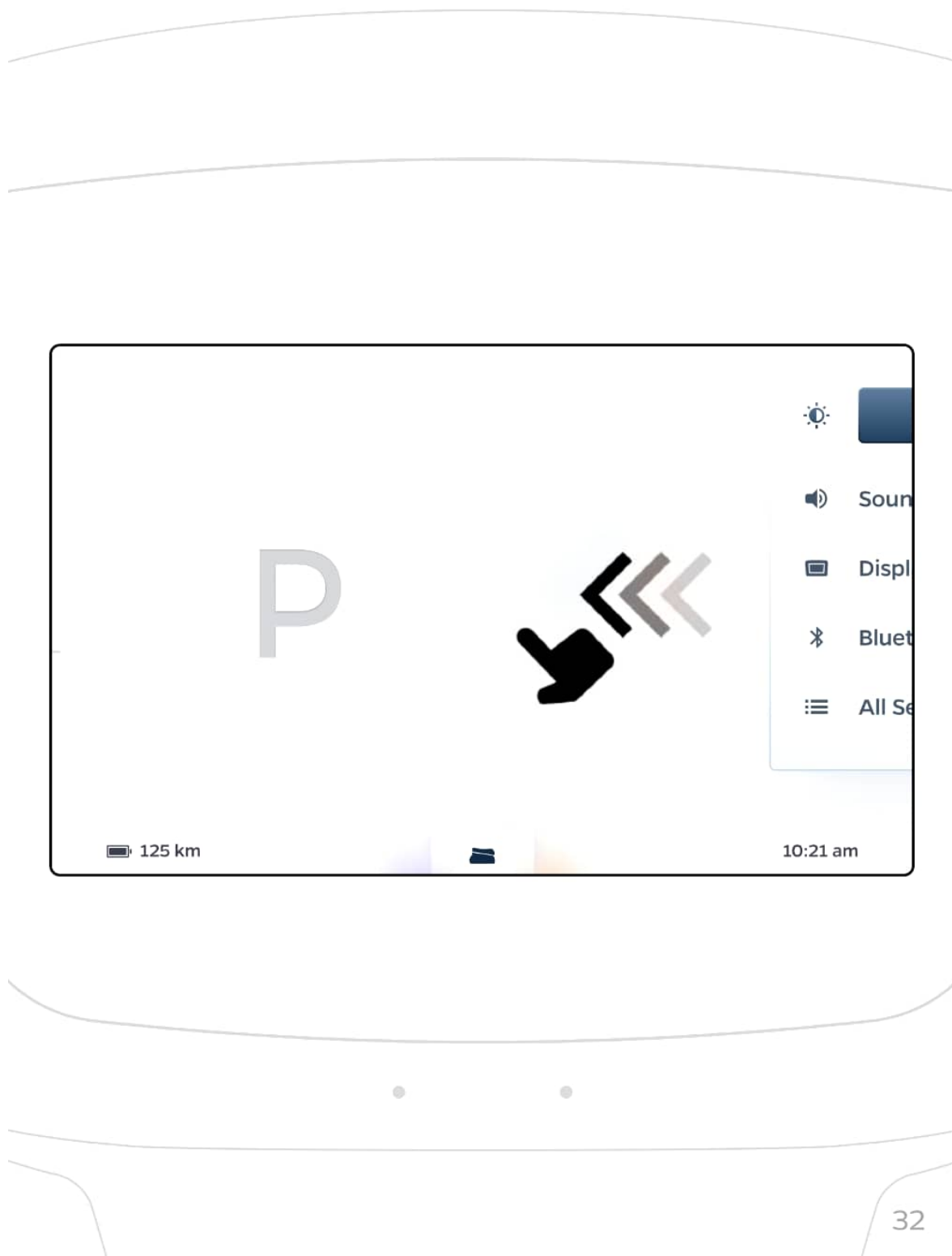
NAVIGATION

The Navigation Flash shows a list of your recently visited locations. You can also use the search bar to get real-time navigation to any place you want to go.
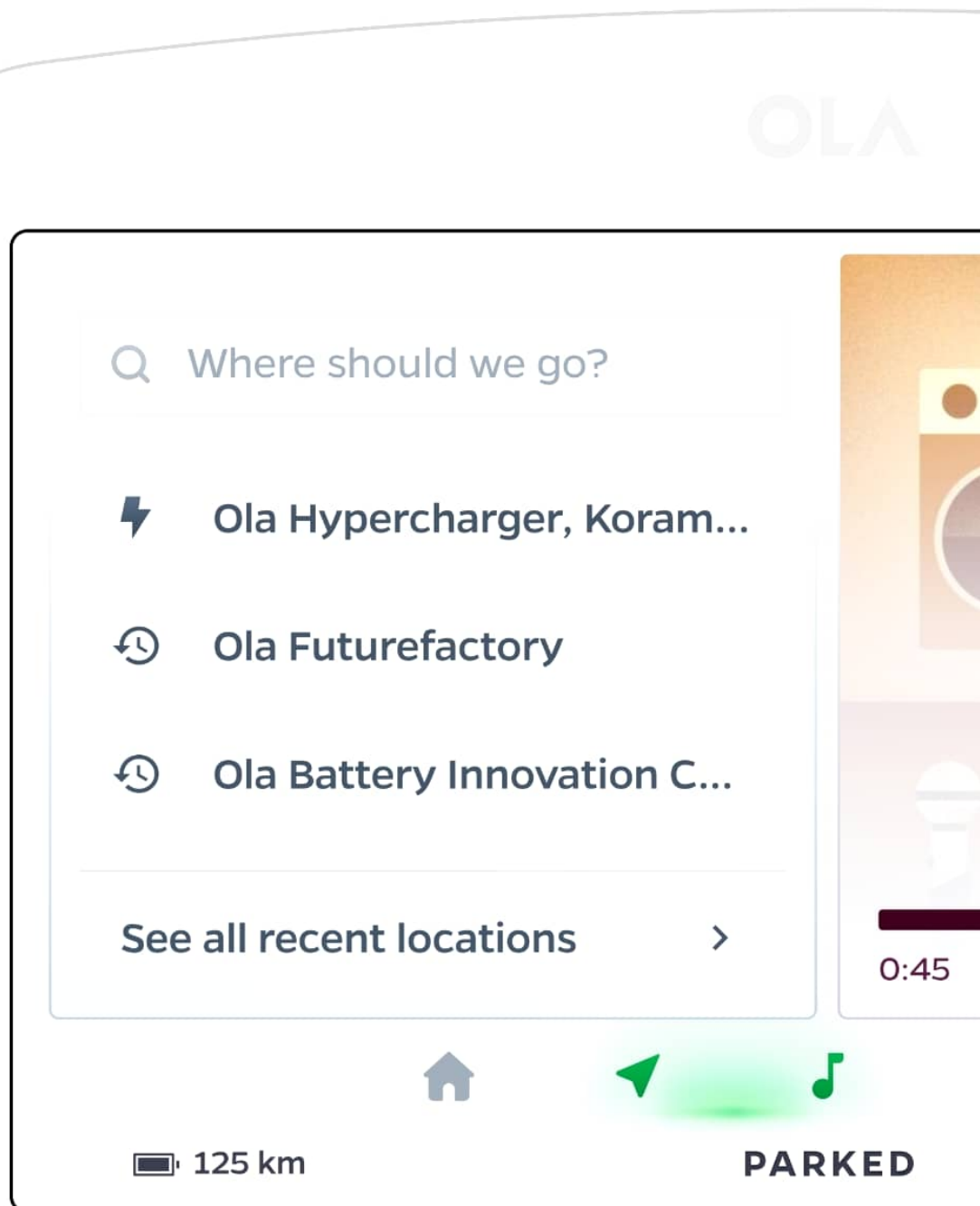
USING SEARCH

Search for your desired location to get suggestions and distance information from your current location.
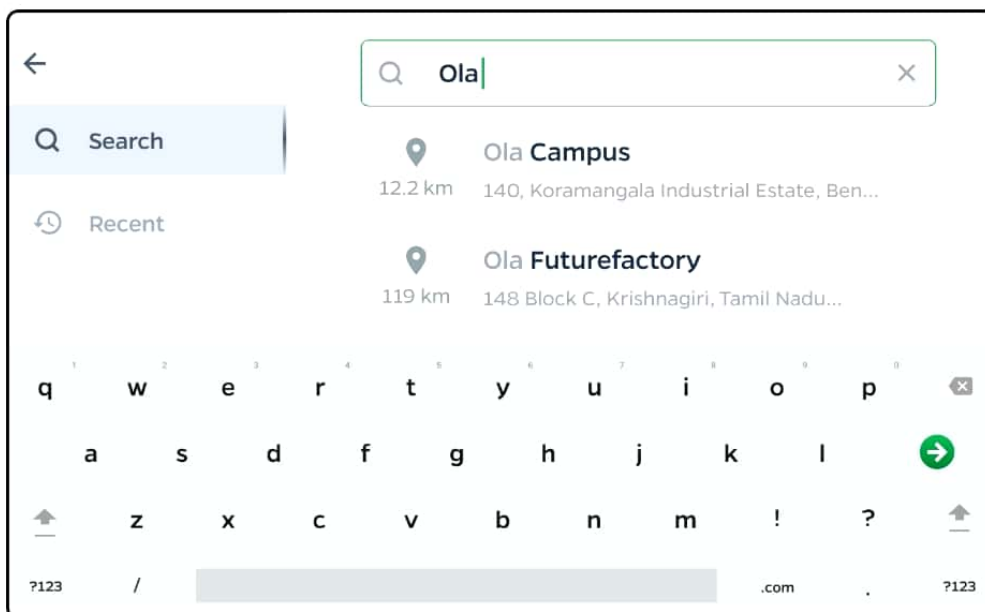
ROUTE PREVIEW

On selecting a location, you will get to see the travel time, route preview, traffic conditions, and route options (if any).
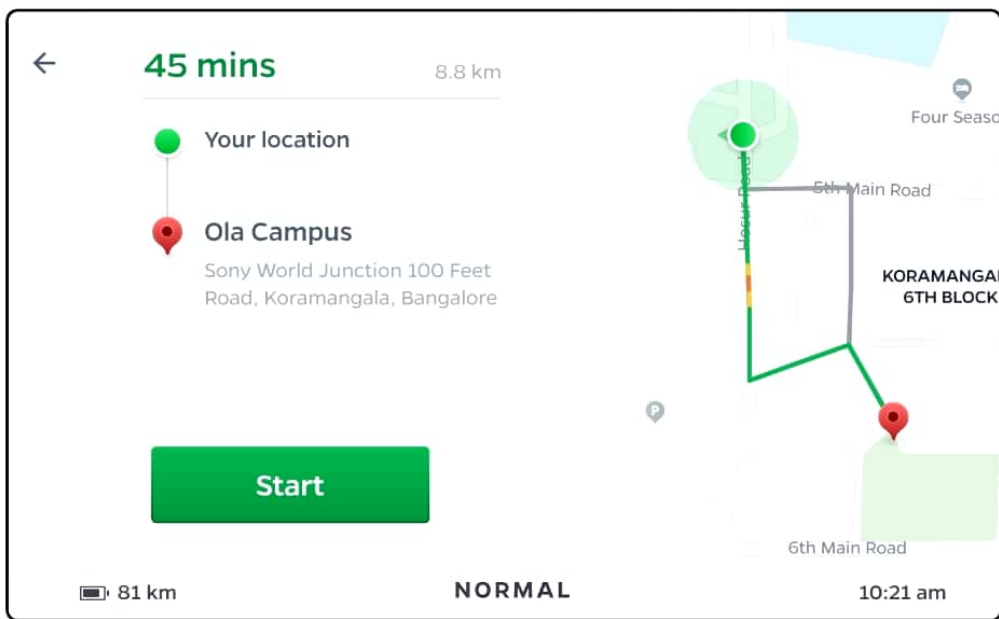
TURN-BY-TURN NAVIGATION

While using Navigation, you will get details on directions, distance and estimated time of arrival in the top left corner.
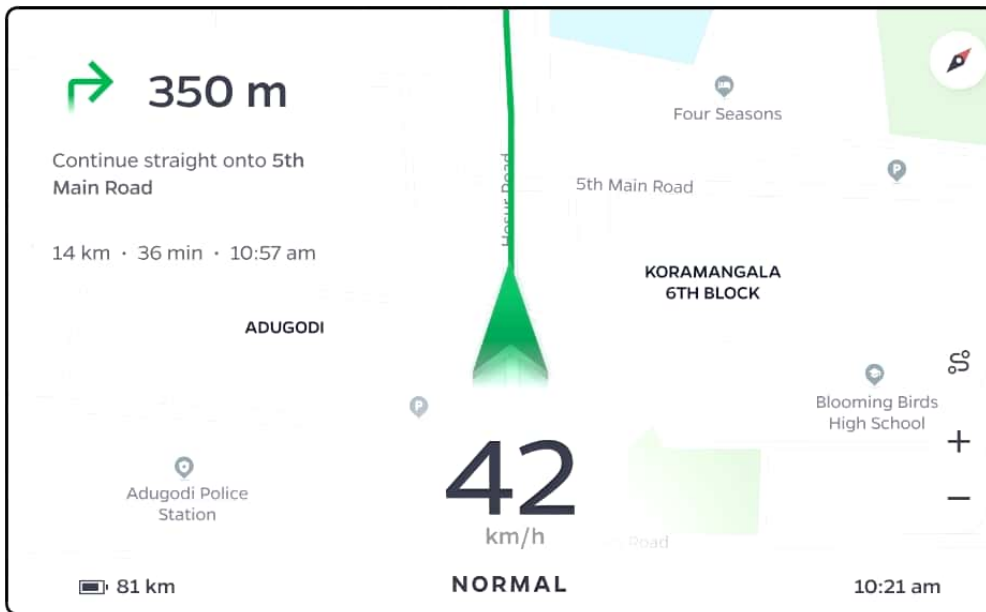
HYPERCHARGING

- You can find nearby Hyperchargers by tapping the Hypercharger card on the Ola Electric app.

- You can also search for Hyperchargers using Navigation on your scooter dash.

Ola Hyperchargers near you

⚡ **Ola Hypercharger, Forum m...**
RMZ Startech, 7th Block, Near 80 ft road, Koramangala, Bangalore
2.3 km away · **2/4 available** ›

⚡ Ola Hypercharger, BDA Com...
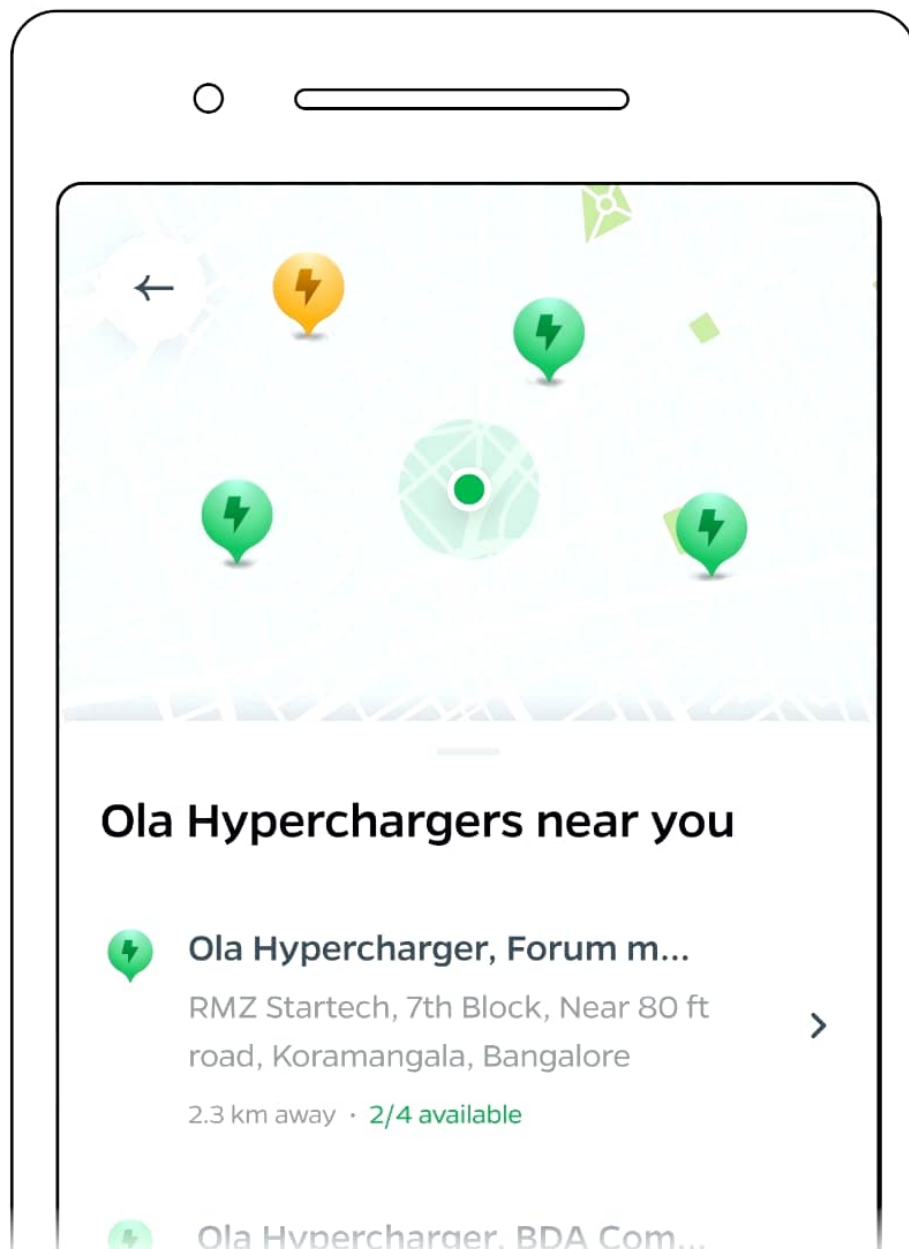
1. Connect the charger to the scooter's charging port. Charging will slow down after the battery reaches 70% charge.

2. To stop, tap on stop charging button on the dash. The charger will unlatch after a few seconds. You can now unplug the charger and place it back in the holder.

HYPERCHARGING

30%

70% by 11:15 am

⚡ Stop charging

🔋 38 km   10:21 am
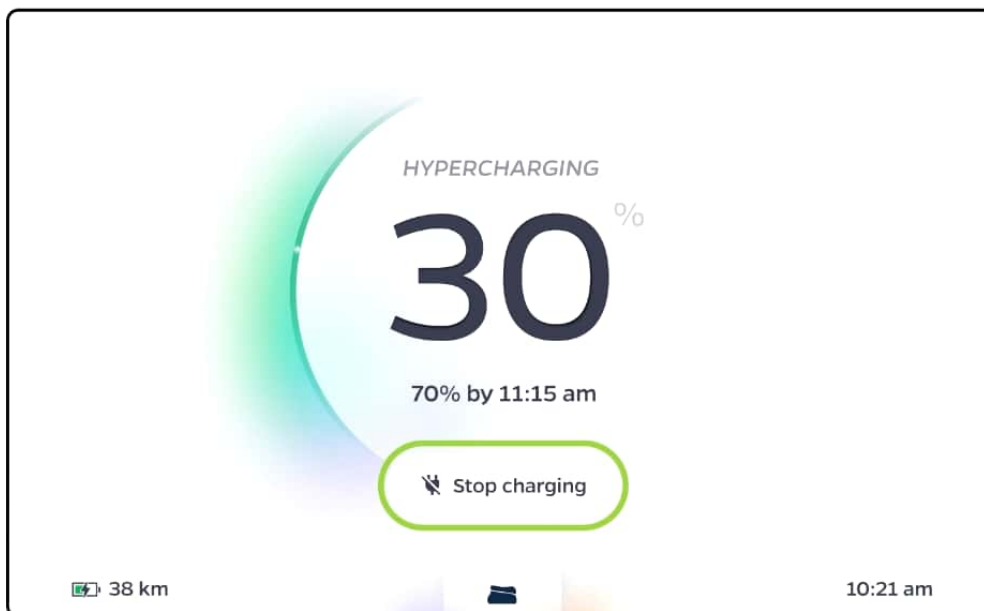
* In case of emergency press the red button on the Hypercharger if you are unable to stop charging from dash.

MUSIC

- To connect for the first time, select your `ScooterName_Music` from the device list in your phone's Bluetooth setting. If you have not renamed your scooter from the app, it will be shown as `Ola Scooter_Music`.

- Next, a code will be shown on the Dash and your phone. If the two codes match, press accept.

Bluetooth Pairing Request   ✕

Make sure the pairing code shown on the phone matches the one below

3 4 5 8 6 9

Reject   Accept
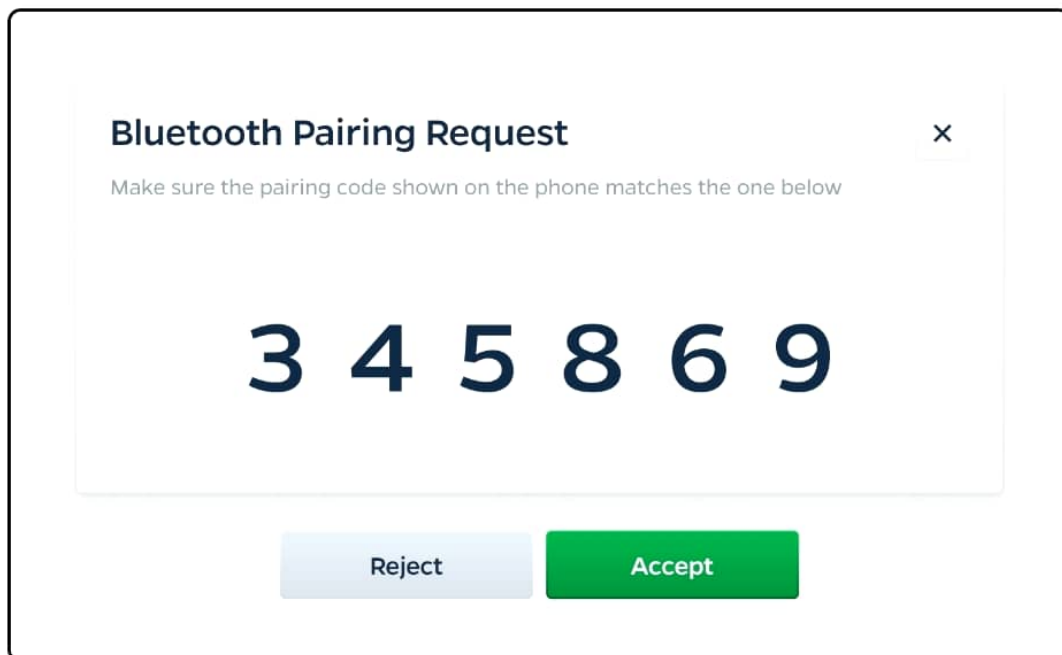
- Once paired, you can now use your phone's media player or any music streaming app to play music on the scooter.

- Your paired phone will automatically connect when the scooter is within Bluetooth range.

- In addition to the buttons on the control pad, you can control the current song using the Music Flash, and also from the Music Widget on Dash.

OLA

l we go?

arger, Koram...

ictory

Innovation C...

ations >

Cruise Song
Artist

0:45   -1:27

PARKED   10:21 am

40
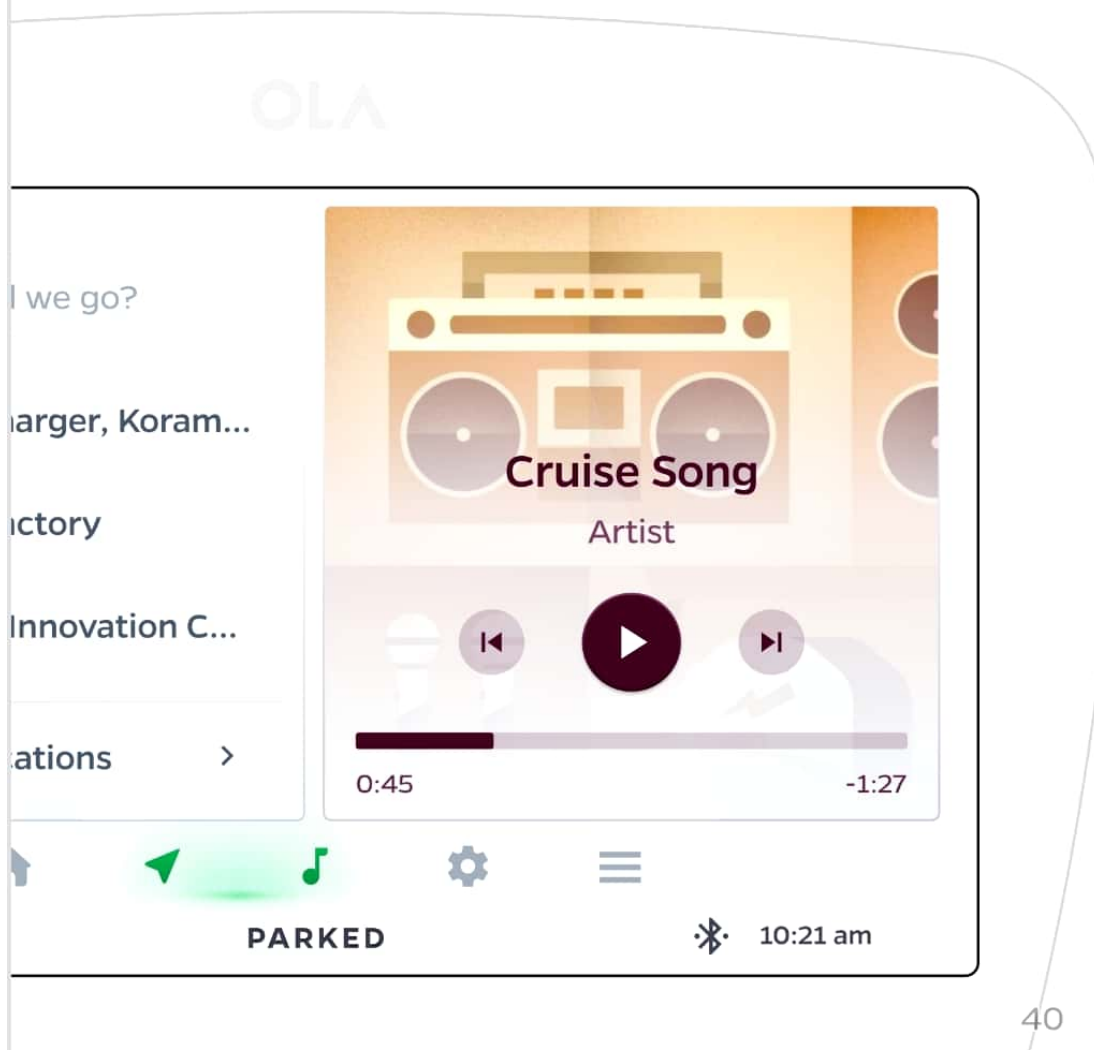
- Multiple phones can be paired with a scooter. Your friends can also pair their phones to play music without having to download the Ola Electric app.

- By default, the scooter will automatically connect to the last paired phone. If you have multiple paired phones, the one that is within Bluetooth range will take precedence and connect first.

- You can find all the paired phones in Bluetooth settings on the Dash. From here, you can choose which phone to connect to for playing music.

←   ♪

Connect Music & Media

Discoverable as "Zeus_Music" on your phone's Bluetooth settings

Display

Bluetooth

WiFi

Devices

Sounds

Karan's Phone
Connecting...

Nitin's Phone

Lights

Riding

Tap on the device that you would like to connect to.

125 km   PARKED   10:21 am

41
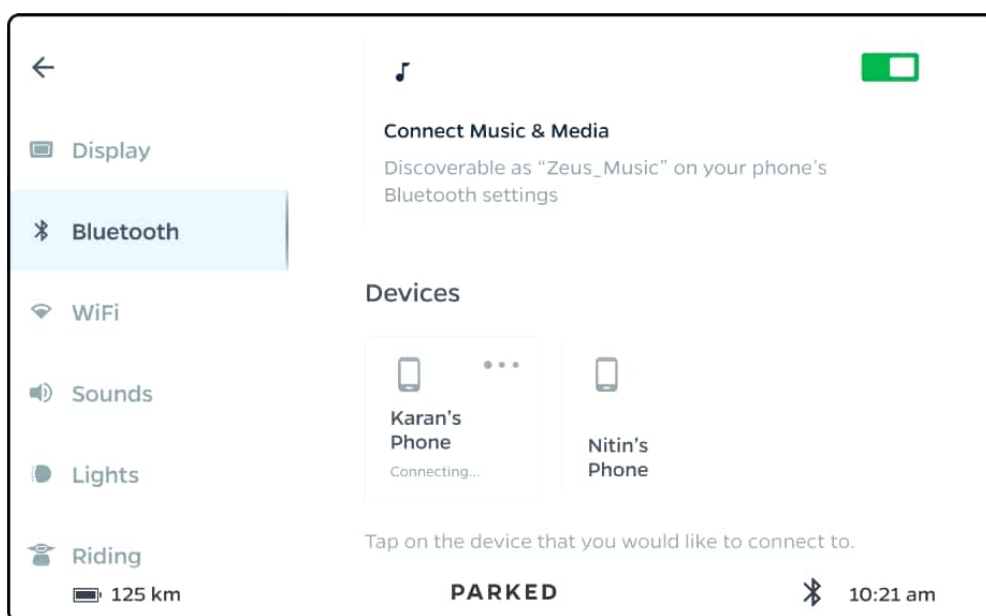
MEDIA AND VOLUME CONTROLS

NORMAL PRESS

▶❚❚ Play / pause your current song

🔘 Increase volume

🔘 Decrease volume

LONG PRESS (1 SECOND)

🔘 Next song

🔘 Previous song

PARTY MODE

Party Mode* syncs scooter lights with the music being played on your scooter.

- To activate Party Mode, double tap the Music Widget on the Dash while music is being played on the scooter.

- Double tap the Music Widget again to deactivate.

Hello Karan

Cruise Son
Artist

P

11.2 km
THIS TRIP

1322 km
ALL TIME

125 km

10:21 am

43
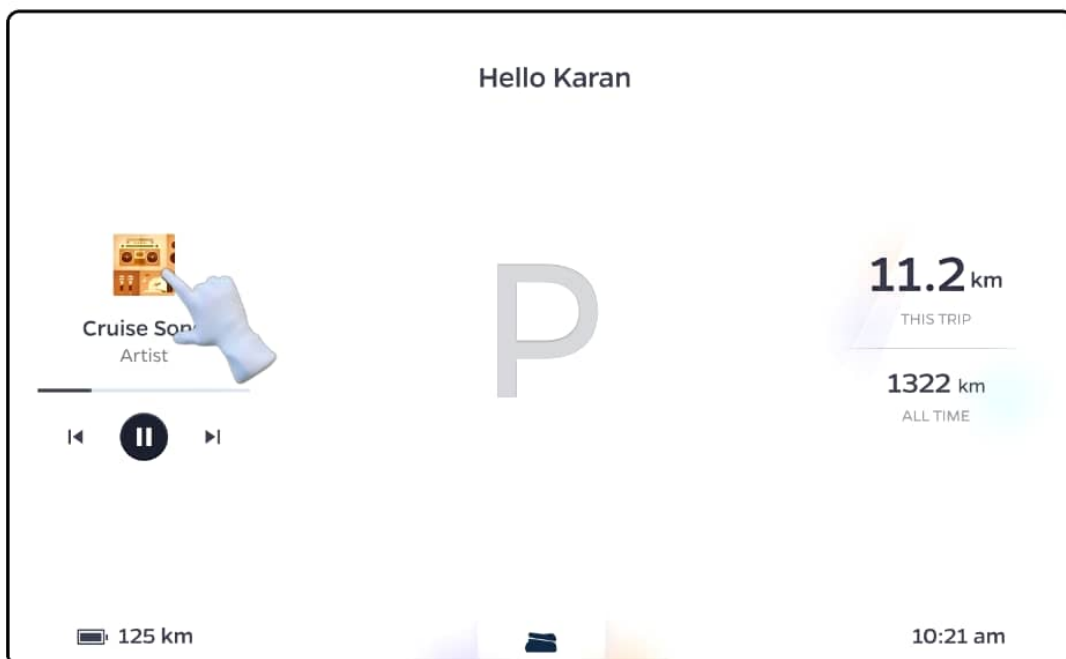
- Party Mode can also be activated from the Music Flash. Tap on the Party Mode button on the top right of Music Flash to activate and deactivate Party Mode.

Party mode* can only be activated when your scooter is parked and playing music.

Q Where should we go?

⚡ Ola Hypercharger, Koram...

🕘 Ola Futurefactory

🕘 Ola Battery Innovation C...

See all recent locations   >

Cruise Song
Artist

0:45   -1:27

🏠   ✈   🎵   ⚙   ☰

▪ 125 km   PARKED   10:21 am
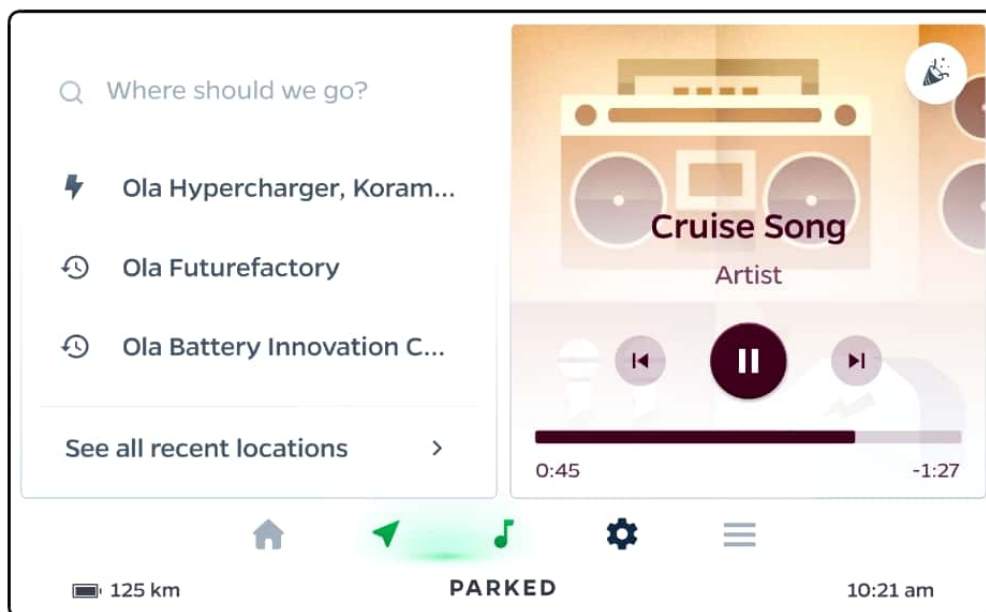
CALLS

To activate Calls, enable Incoming Calls* from Bluetooth Settings after pairing your phone with your scooter.

All call notifications from your paired phone will be displayed on the Dash. You can accept or reject calls via the control pad or the Dash.

Mom
Incoming Call

Reject   Accept

Cruise Song
Artist

11.2 km
THIS TRIP

1322 km
ALL TIME

P

125 km

10:21 am
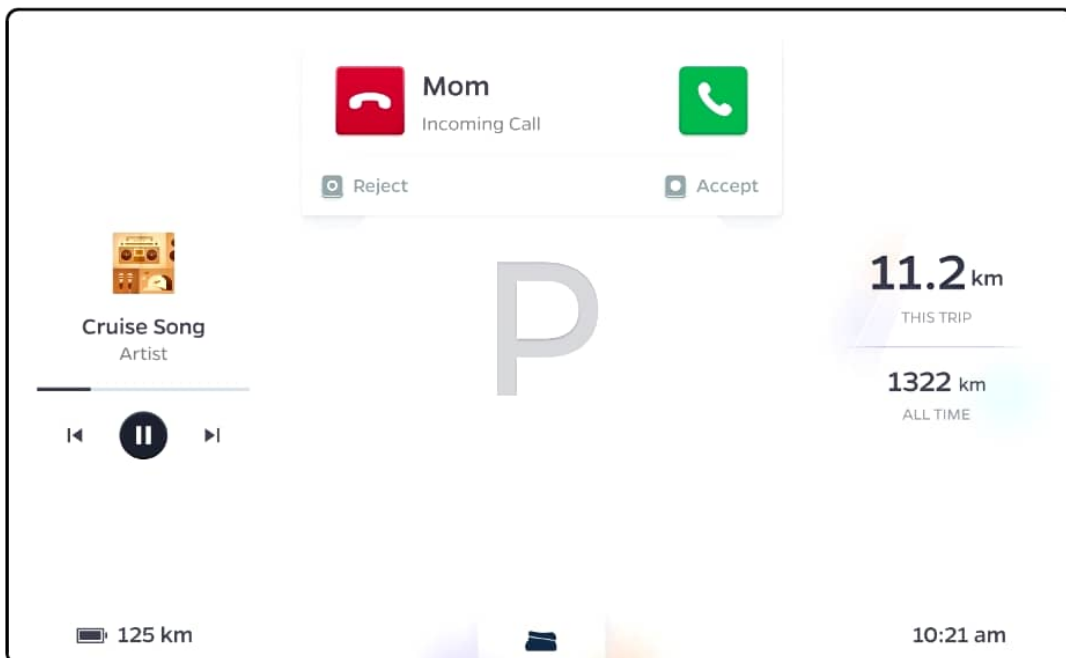
* This will route call audio to the scooter's speaker. By enabling, you agree to use this feature in compliance to your state laws, rules & regulations. Stay safe and avoid taking calls while riding.   45

Allow your phone's Bluetooth settings to sync contacts to display contact names.

- To answer an incoming call, press the Volume Up button ◉

- To reject an incoming call, press the Volume Down button ◉

- To mute or unmute an ongoing call, press the Play / Pause button ▶❚❚

- To increase the volume, press the Volume Up ◉ button.

- To decrease the volume, press the Volume Down ⊙ button.

- To disconnect an ongoing call, long press the Volume Down button ⊙ for 1 second.

Reject Call with Message

To send a message* to the caller when you reject a call, enable 'Reject Call with a Message' in Bluetooth Settings.

←	📞	▣
▢ Display	**Incoming calls** Receive incoming calls on your scooter	
* Bluetooth	✅ Contacts Synced	
🛜 WiFi	💬	▢
🔊 Sounds	**Reject call with Message** Reject an incoming call with a message to the caller *'Hey, I'm riding my Ola Scooter. I'll call you back later.'*	
▢ Lights	Allow message access from your phone's Bluetooth settings to send a message	
🛸 Riding		
▬ 125 km	**PARKED**	* 10:21 am
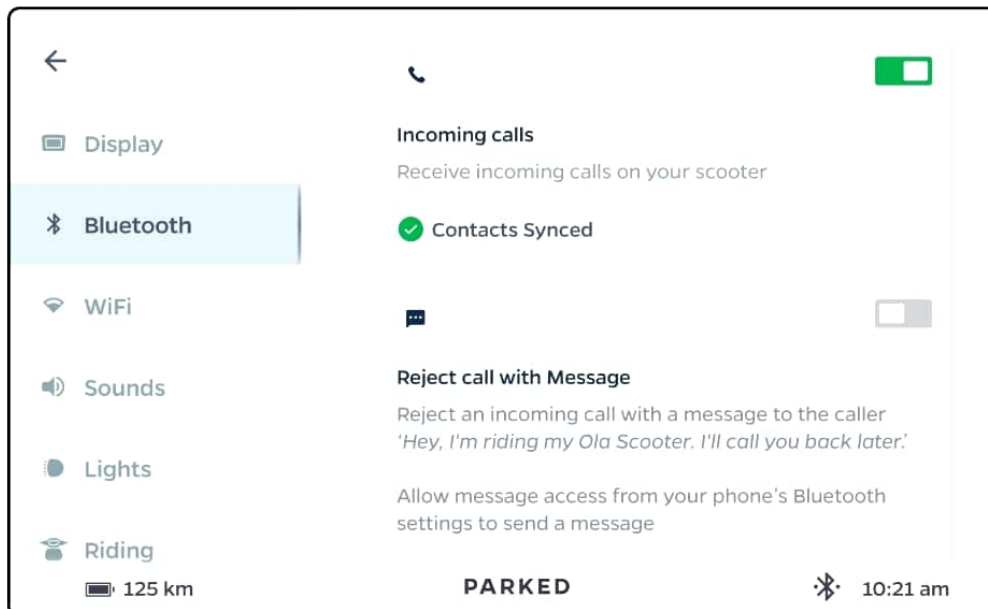
* Allow message access permissions on your phone's Bluetooth settings.

LIGHT AND DARK MODES

- You can choose between auto, light and dark display modes from the Appearance section in the Display settings.

- On choosing Auto, the display mode will be light from sunrise to sunset, and switch to dark from sunset to sunrise.

← **Display**

Display

Appearance

A	☀	☾
Auto	Light	Dark

Display will be dark from sunset to sunrise.

Brightness

🔋 125 km   **PARKED**   10:21 am
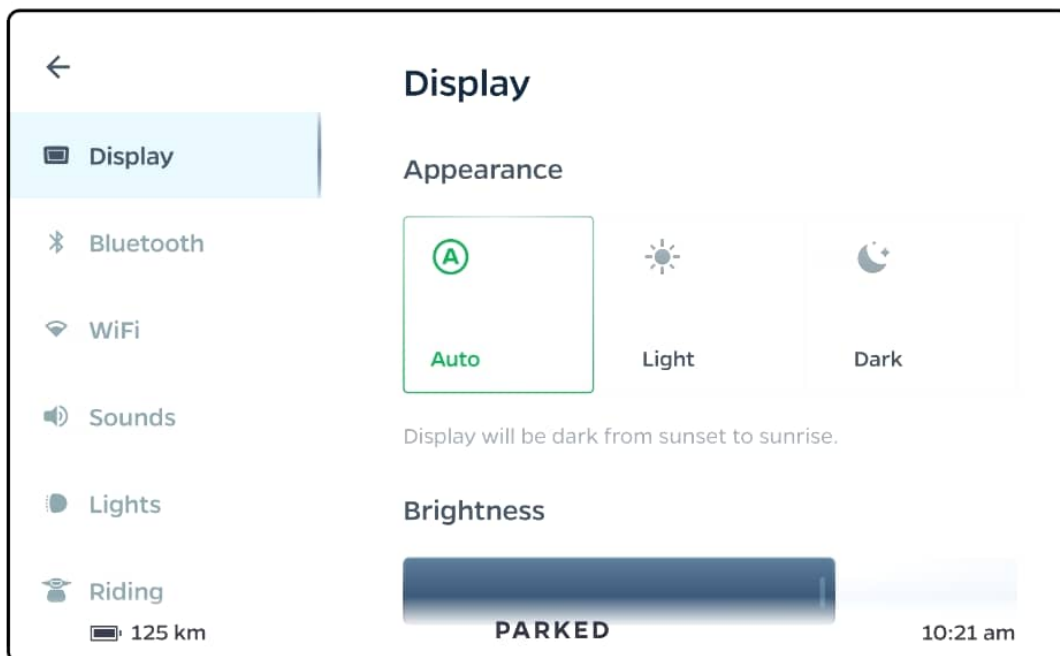
MOODS

Redefine the riding experience by changing the look, feel and sounds of your Ola scooter.

- To change the mood, long press anywhere on the Dash.

Hello Karan

Cruise Song
Artist

P

11.2 km
THIS TRIP

1322 km
ALL TIME

125 km

10:21 am
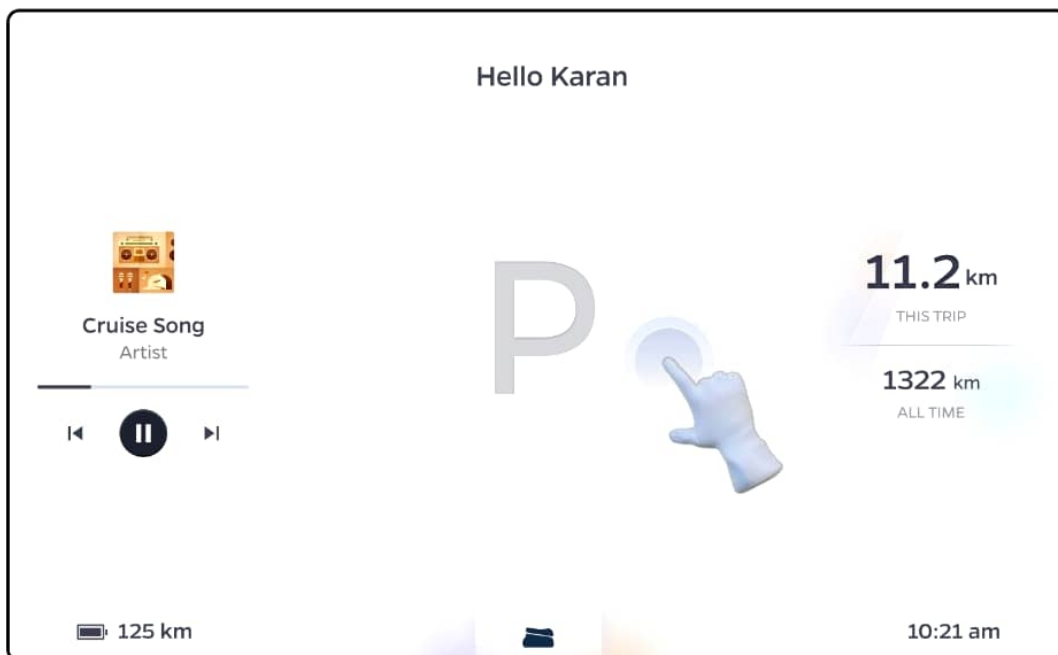
- Swipe to view different moods - Eclipse (Default), Vintage and Bolt.

- You can also toggle between light, dark and auto mode by tapping from the icons on the bottom left.

- You can enable and disable moods sounds and also control volume for moods sounds in Sound Settings.

- Tap on Apply button to apply your selected mood.

PROFILES

- To share your scooter with friends and family, create their profile by going to Scooter Access in the Scooter section on the Ola Electric app.

Ola Scooter

Ola S1 Air · KA05HF768

Proximity Unlock BETA →

Scooter Access →

Energy Insights →

51
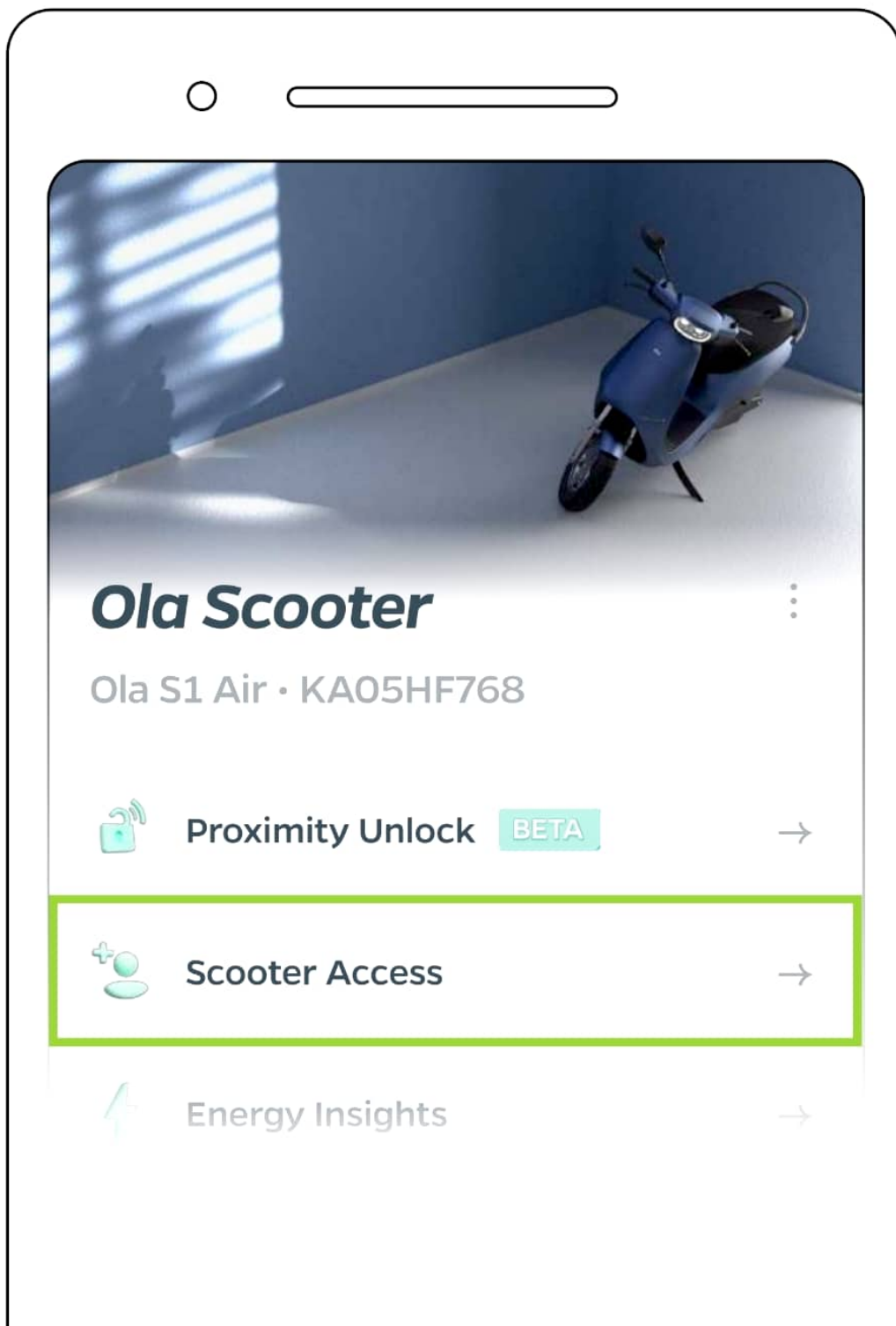
- Add a new rider from your contacts or by filling in the details.

- The new rider will receive a verification link via SMS. They will have to verify their phone number to use the scooter.

←

Rider Details

Please confirm the details before proceeding

Name

Nitin Shah

Phone

996748674

Relation (optional)

Husband   Wife   Son   Daughter

Send Invite

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- Once verified, you can share the unique 6-digit passcode with them. You can find it by tapping the name of the newly added rider from the Scooter Access section in the Profile.

- When access is revoked, rider will not be able to unlock the scooter anymore.
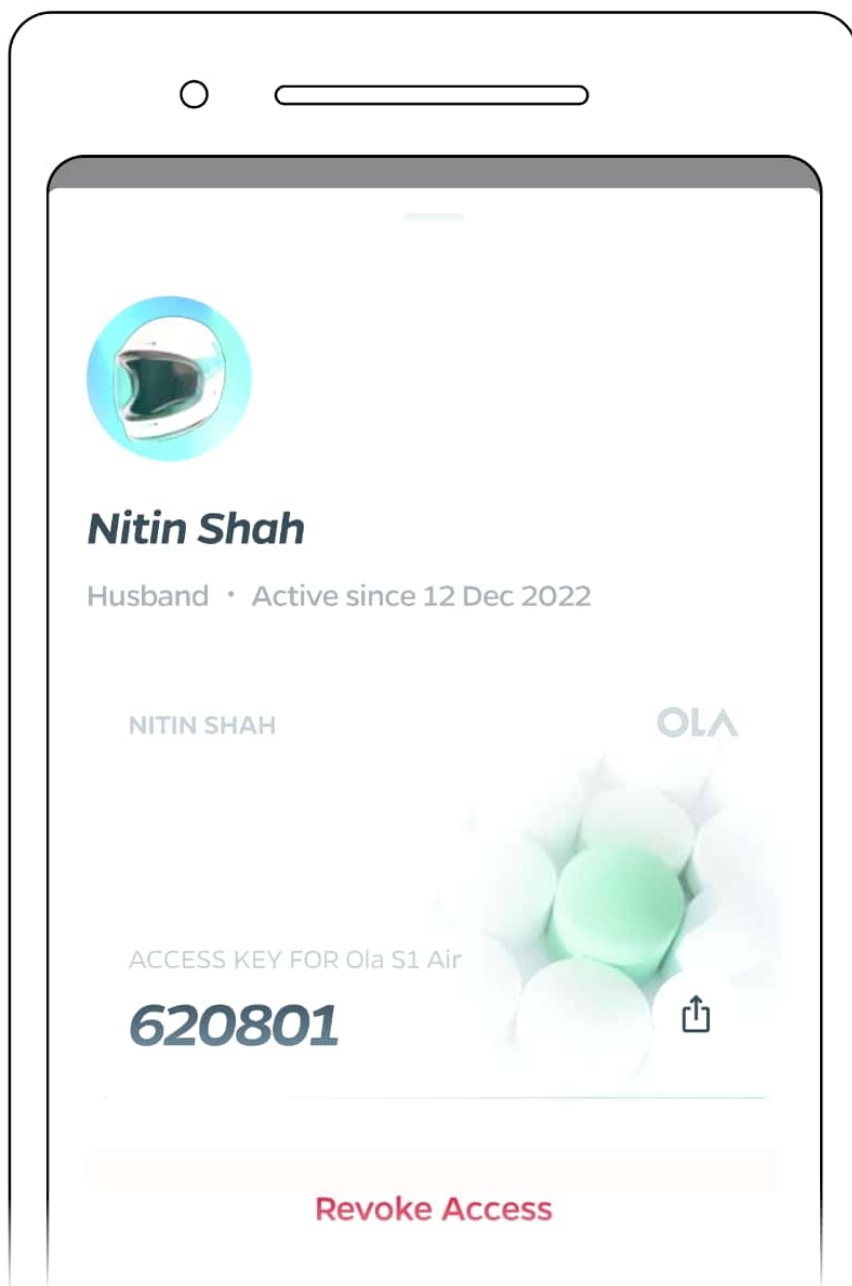
To ensure rider safety, the rider will lose access to scooter only when the scooter reaches the parked state.

DOCUMENTS

Upload driving documents from your Ola Electric app to access digital copies on the Dash of your scooter.

- On your Ola Electric app, go to Profile section and tap on Documents.

Documents

Upload your digitally valid driving documents to display on the scooter

Driving Licence →

Registration Certificate →

Insurance Certificate →

PAN Card →
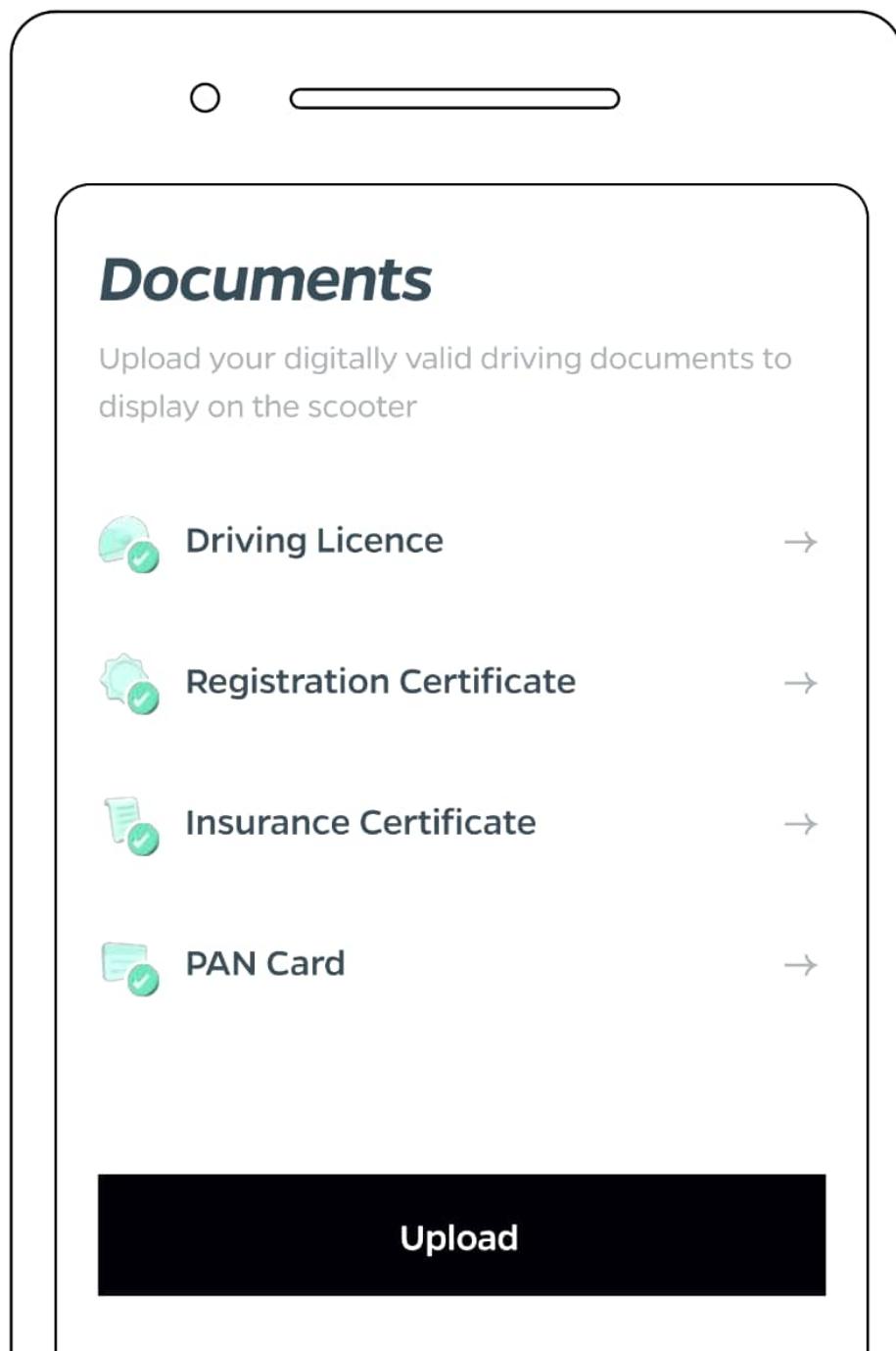
Upload

- Choose from the list of documents you would like to upload.

- Once uploaded, access the uploaded documents from settings on the Dash of your scooter.

	Documents
	Your documents can only be viewed from here. Use the Ola Electric app to upload & modify them.

←

Battery

Passcode

Documents

System Update

About

Driving Licence   PAN Card   Registration Certificate

125 km   **PARKED**   10:21 am
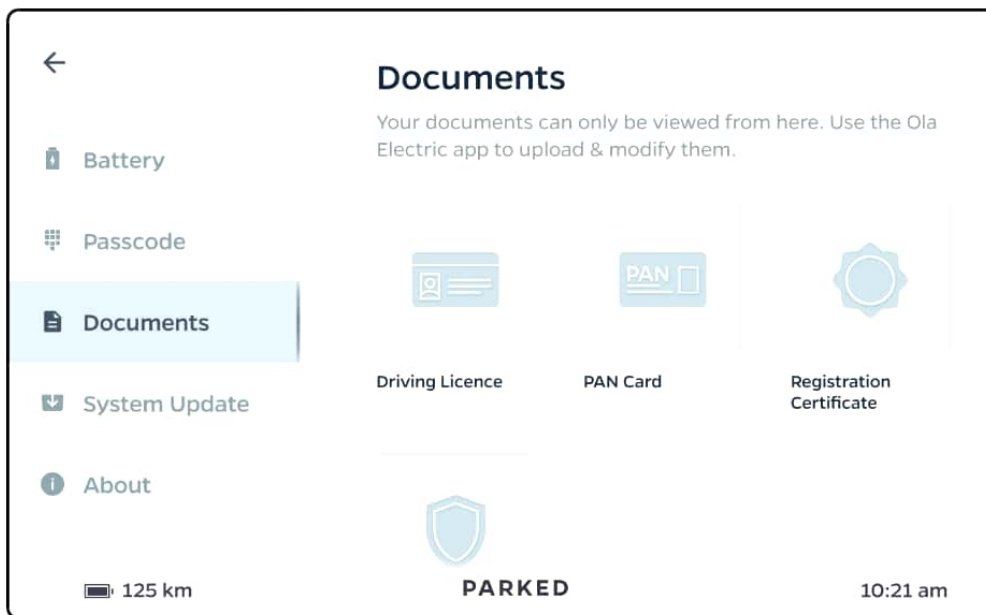
SAFETY LIGHTS

Safety lights bring increased visibility to the scooter by simultaneously blinking both the scooter turn lights.

- To activate safety lights, long press any of the Turn light button ◀ ▶ on the left Control Pad.

Cruise Song
Artist

|◀ ⏸ ▶|

P

11.2 km
THIS TRIP

1322 km
ALL TIME

125 km   ◀ ⬒ ▶   10:21 am
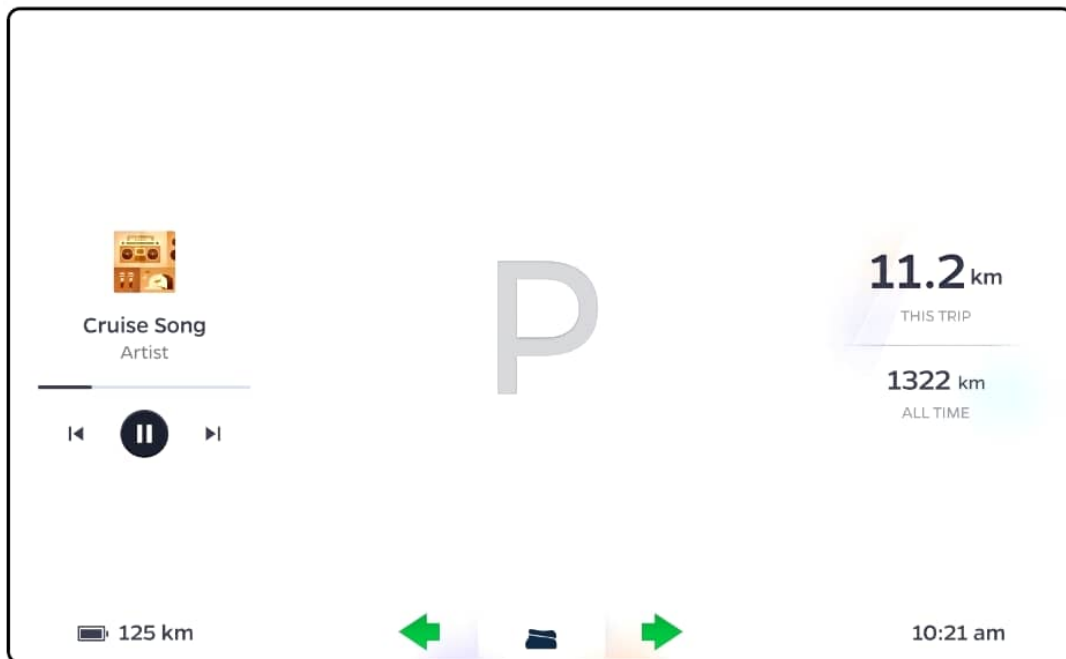
- To switch off the safety lights, press any of the turn light button again ◀ ▶

- Safety lights can also be activated and deactivated from the Lights settings on the Dash of your scooter.

← **Lights**

Safety

WiFi

Sounds
⚠   ▭

Lights
Safety Lights
Both the scooter indicators blink simultaneously to increase the visibility of the scooter

Riding

Battery

Passcode
▭ 125 km   **PARKED**   10:21 am
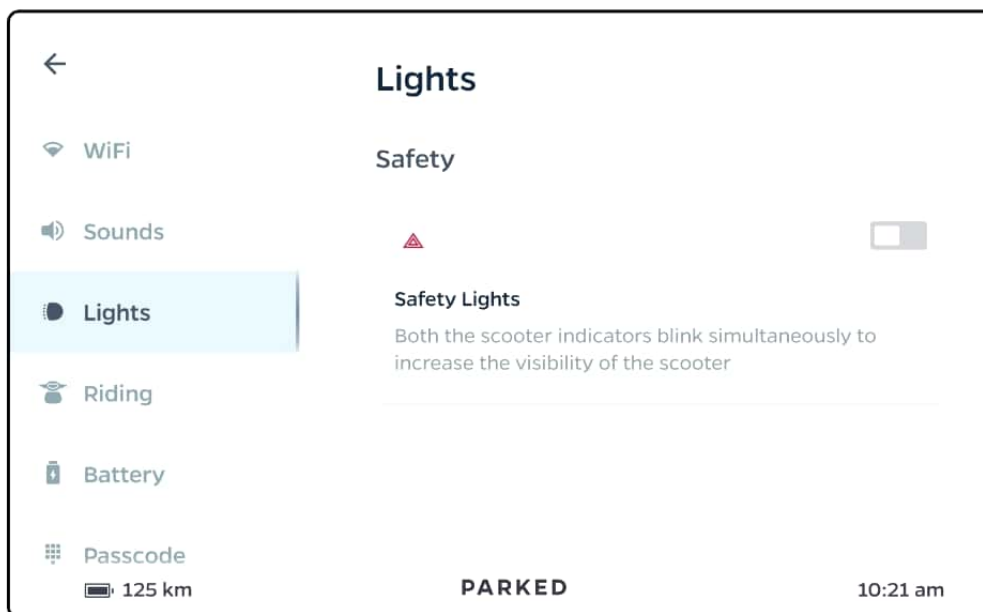
SOUNDS

Control volume of Media, System and Moods in Sounds settings on your dash.

Media Volume

Set volume of media, music and calls. You can also turn volume up and down with right control pad.

System Sounds

Set volume for locking, unlocking, charging, indicator lights, reverse mode sounds etc. This cannot be set below 40%.

Moods Sounds

Set volume of motor sounds played while riding the scooter.
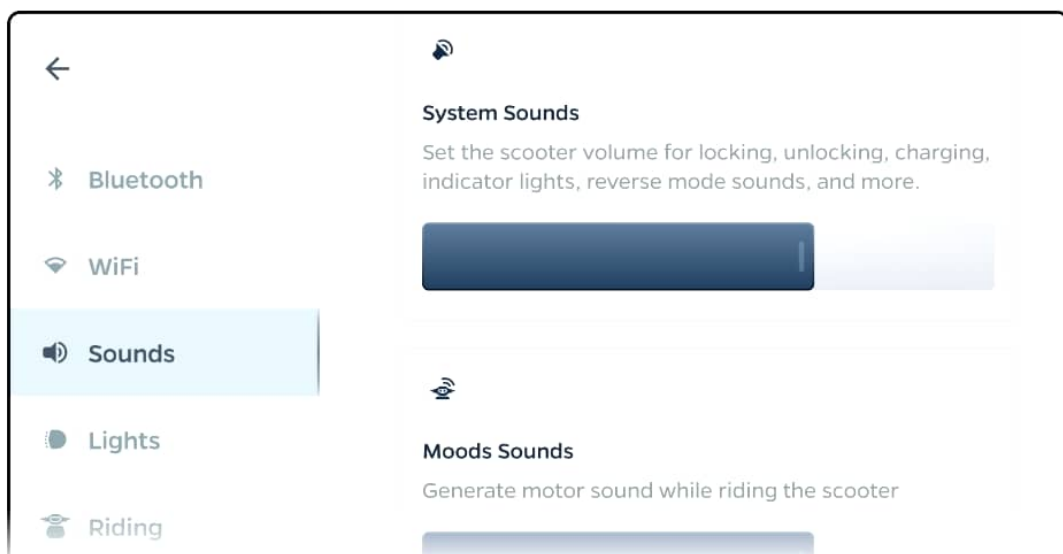
VACATION MODE

Vacation mode conserves your scooter battery when parked unused for long.

- Go to Battery settings on your scooter Dash and turn on the vacation mode toggle. Vacation mode gets activated.

- It automatically gets deactivated when you unlock the scooter again.

←	**Battery**	
Lights		
Riding	🏝	▬▭
Battery	**Vacation Mode**	
Passcode	Conserves your scooter's battery while you're away.	
Documents		
System Update		
▬ 125 km	**PARKED**	10:21 am
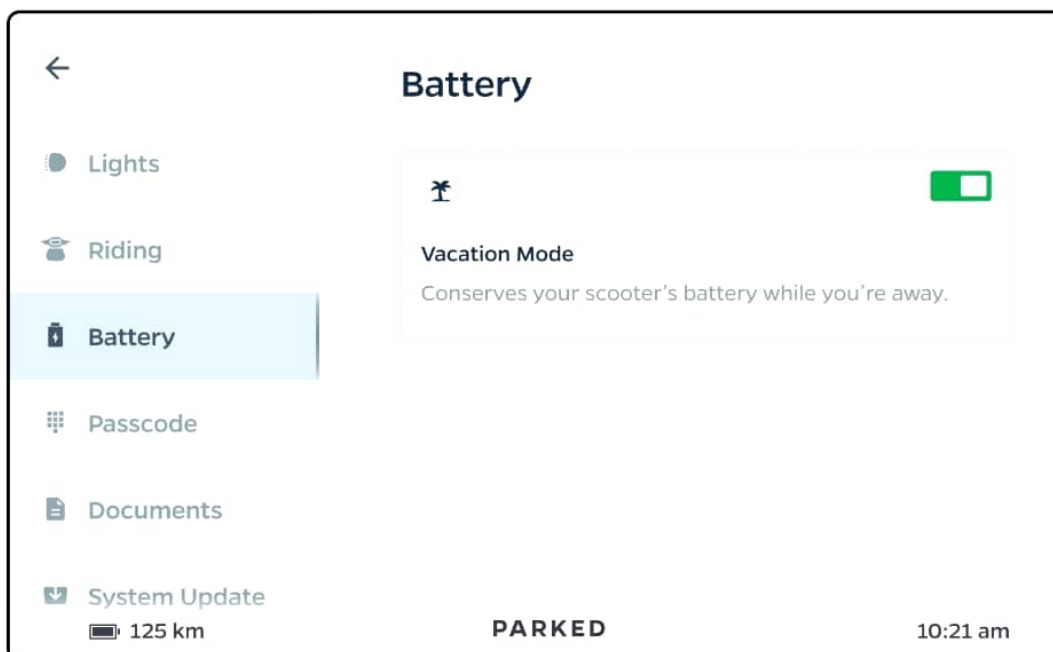
Unlocking your scooter while in vacation mode takes slightly longer. You will see a progress bar with Ola logo on the Dash for about a minute.

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REGENERATION

With the regenerative energy recovery mechanism (Regen), your Ola scooter's motor converts kinetic energy into electrical energy while decelerating and adds charge to your battery. You can recover up to 5% charge depending on your riding style and environmental conditions.

- While riding, if you don't provide any throttle inputs, **Coast Regen** kicks in to decelerate the scooter and generate power for the battery.

- While riding, if you twist the throttle in the reverse, **Forced Regen** gets activated and leads to faster deceleration and more power conversion to recharge the battery.

- **Brake Regen** kicks in when the brakes are applied while riding.

Regenerative energy recovery mechanism is activated only when your scooter charge is below 90%.

- You can choose the level of Coast Regen from the Regenerative braking section in the Riding Settings.

- There are three profiles to choose from: Low, Default and High.

←

Riding

🔊 Sounds

Regenerative braking

💡 Lights

Charge the scooter battery while slowing down to get more range. Twist the throttle in reverse to get forced regen or just release the throttle to gradually slow down. Choose a preferred regen profile:

🛵 **Riding**

🔋 Battery

Low	Default	High
Scooter slows down gradually on releasing the throttle to provide minimum regen.	Scooter slows down quicker on releasing the throttle for increased regen.	Scooter slows much quicker on releasing the throttle for maximum regen.

⚏ Passcode

📄 Documents

🔋 125 km   **PARKED**   10:21 am

Similar to normal braking, Forced Regen may cause skidding on low-friction surfaces such as snow or ice. Please use caution when using Forced Regen.

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CHANGE PASSCODE

- You can change your scooter passcode from settings.

- First, enter your current passcode.

- Next, you will be asked to set a new passcode.

←

Enter your current passcode

○ ○ ○ ○ ○ ○

1	2	3
4	5	6
7	8	9
	0	Delete

- Lights
- Riding
- Battery
- Passcode
- Documents
- System Update

125 km

Next

PARKED

10:21 am
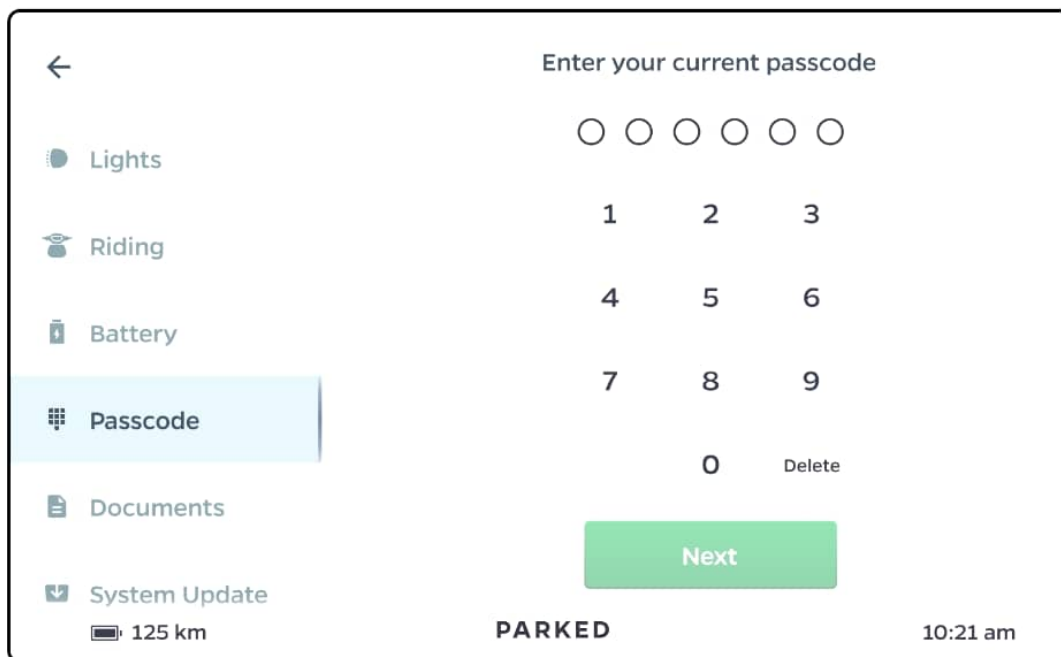
- On clicking next, you will be asked to retype the new passcode to confirm.

- Once done, your passcode will be updated. You can now use this to unlock your scooter.

Avoid setting weak passcodes like 123456 and 101010, as these can be easily guessed and put your scooter at risk.

←   Confirm new passcode

● ● ● ● ● ●

◗ Lights
                          1   2   3

☃ Riding
                          4   5   6

🔋 Battery
                          7   8   9

⌨ Passcode
                                  0   Delete

📄 Documents
                     ┌──────────┐ ┌──────────┐
                     │   Back   │ │ Confirm │
                     └──────────┘ └──────────┘
↻ System Update
    🔋 125 km   PARKED   10:21 am

63

Scanned with OKEN Scanner
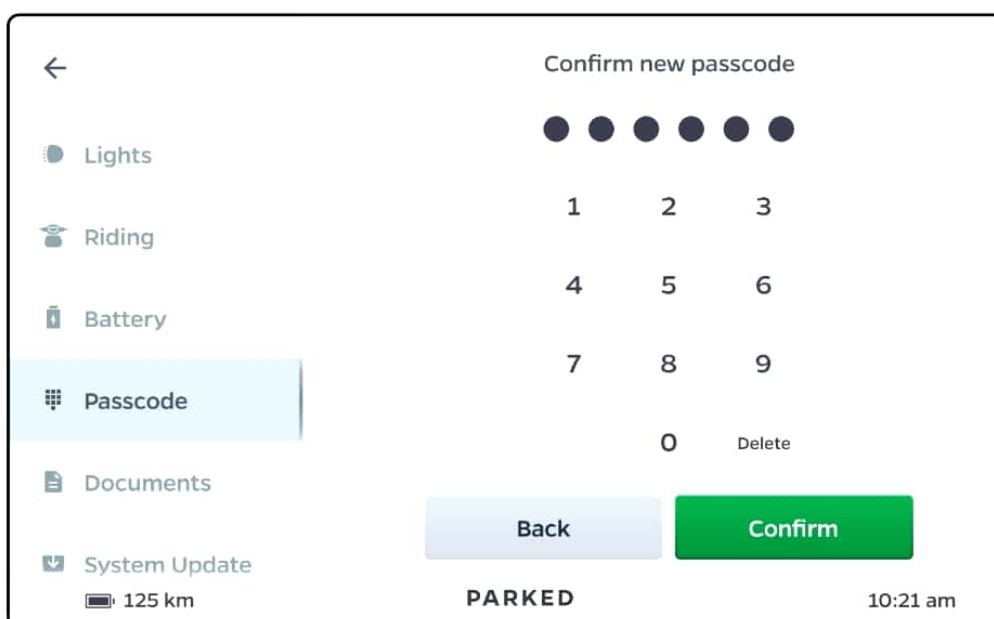
SYSTEM UPDATE

- Just like your smartphone, your scooter will continue to get software updates, bringing new features and continuously improving your experience.

- To update, go to System update under Settings and tap on Download. If Auto-Download updates is enabled, download will start automatically whenever a new update is available.

←

Battery

Passcode

Documents

System Update

About

Update available
Version 3.0.16 · 820MB

⬇ **Download**

ⓘ Ensure you have a stable internet connection

What's new

System
Improved overall performance
2 more moods added

Battery
Improved battery life

125 km   PARKED   ⬇ 10:21 am
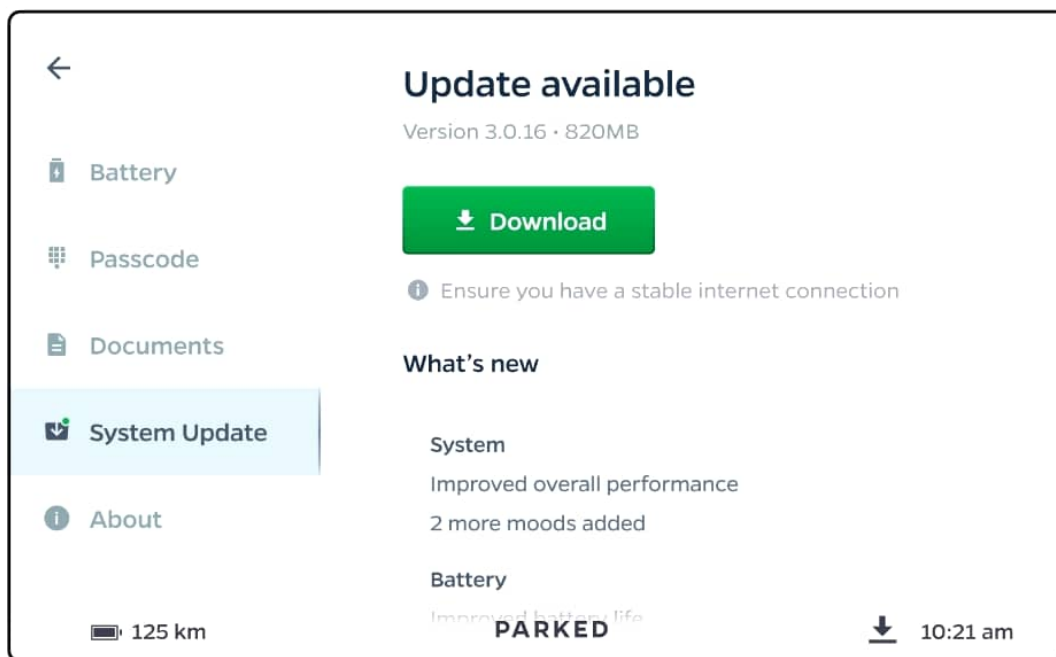
- When download starts, you will see a progress bar with the estimated time remaining for the download to complete.

12m remaining
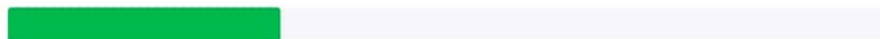
- Once the update is downloaded, you will see a button Install Now. Tap on it to start the installation.

←

Battery

Passcode

Documents

System Update

About

Update ready to install

Version 3.0.16 · 820MB

Install Now

ⓘ You won't be able to use your scooter during the installation

What's new

System

Improved overall performance

2 more moods added

Battery

125 km   PARKED   10:21 am
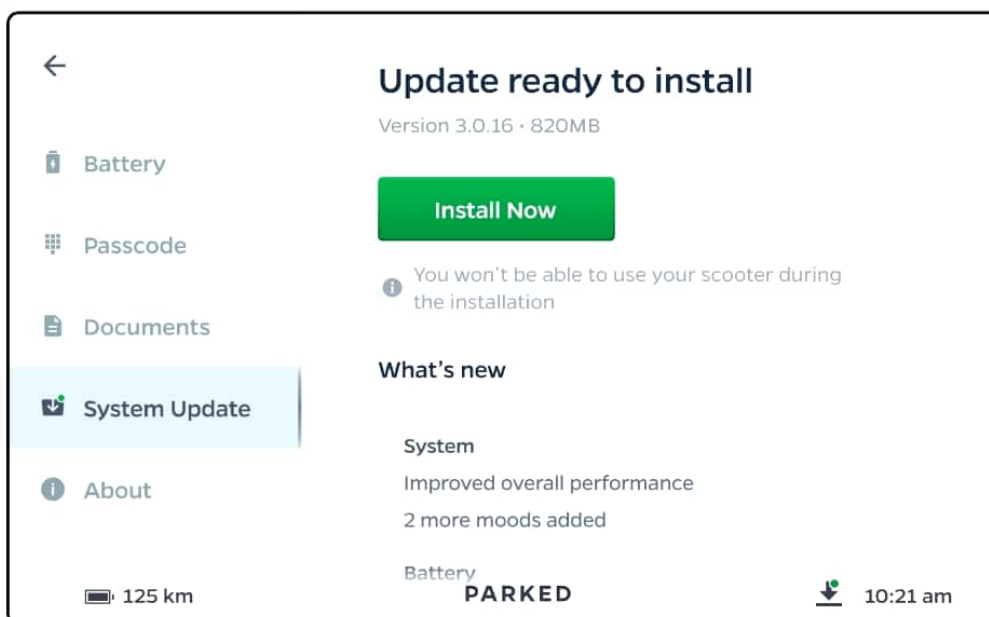
- When installation starts, you will see a progress bar on the Dash with the estimated time remaining to complete the installation.

- Please note that you won't be able to ride the scooter during the installation.

OLA

Installing updates. About 3 minutes left
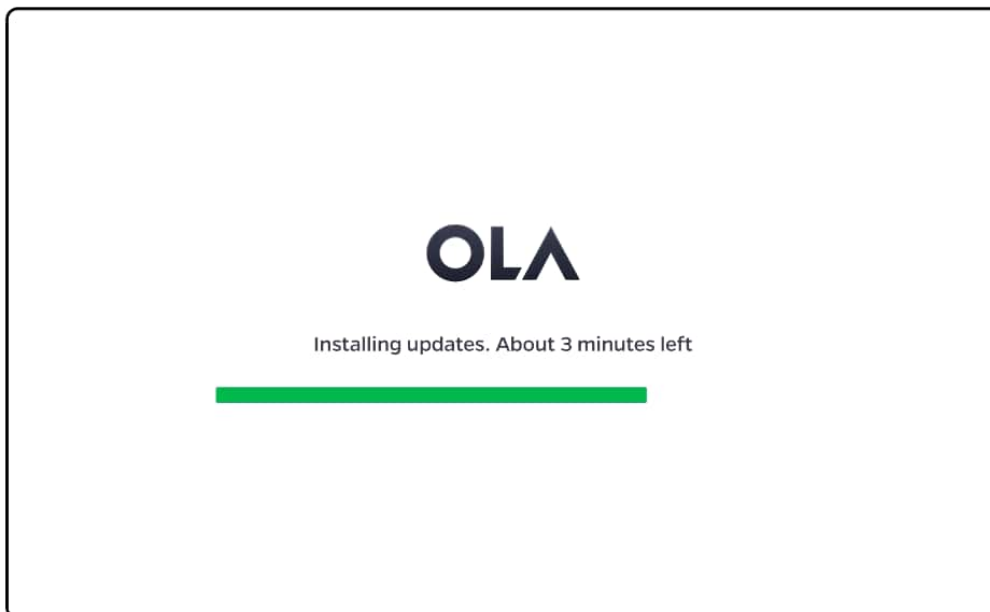
WIFI

- Connect your scooter to WiFi for seamless downloads of system updates.

- To connect, go to the WiFi section in the Connectivity settings, and choose from the nearby available WiFi networks.

←   ✅ Connected to Home Sweet Home   � green toggle

Display

Bluetooth

WiFi

Sounds

Lights

Riding

Available networks

| Home Sweet Home | My Phone | UltraFast WiFi |

| Gym fit WiFi | Mishras |

🔋 125 km   **PARKED**   📶 10:21 am
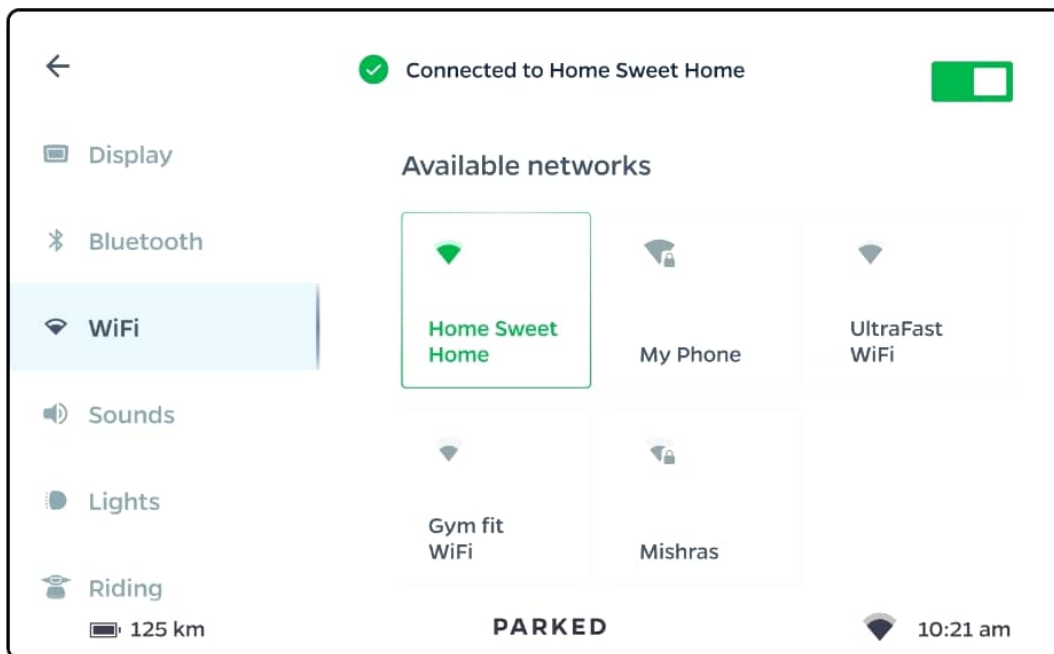
LOVING YOUR OLA SCOOTER

Here are some simple tips to take care of your Ola scooter:

CLEANING

- Wash your scooter regularly to protect it from long-term effects of exposure from elements that may damage the paint.

- Always remove substances like oil, grease, brake fluid, or bird droppings as it may corrode the body.

- Marks on the paint are easy to see after the scooter has been washed. Avoid abrasive cleaners to avoid paint damage.

- Do not use a high pressure or steam jet cleaner to wash your scooter or its components. Doing so may damage your scooter paint or components.

- Do not use hand soaps, dish-washing liquids or glass cleaner fluids. We recommend washing your scooter with a four or two wheeler washing solution.

- Before washing, make sure to remove any dirt that might scratch your paint with a low pressure water spray.

- Use one sponge to wash the body, and one sponge to clean your wheels and tyres.

- After washing your scooter with a cleaning solution, it's best to wash again using a low pressure water spray.

TYRES

Care

Your Ola scooter comes with 90/90-R12 tubeless tyres (front and rear). We advise you to always maintain the correct tyre pressure (33 PSI) to help prevent early, irreversible wear on the tyre.

Replacement of tyres

For replacement of tyres, contact the Ola Electric Customer Support or visit any Ola Service Center.

TROUBLESHOOTING

UNLOCKING AND STARTING

Scooter is not turning on

- This is likely due to low battery. Plug the scooter to charge immediately. The scooter must respond to this action.

- In case your charger is inside the trunk, you should still be able to unlock the scooter and access the trunk using the Ola Electric app.

- If the problem still persists, please contact Ola Electric Customer Support.

Multiple incorrect passcode attempts

- Your scooter will get locked for five minutes on five incorrect passcode attempts,

- If you have forgotten your Passcode, contact Ola Electric Customer Support for a reset.

DASH AND BUTTONS

Dash or buttons not responding

- If the Dash or buttons aren't responding (or have a delay in response), try rebooting your scooter by following these steps:

Steps to reboot your scooter

(1) Your scooter can only be rebooted if it's in parked state.

(2) Press and hold the Power button ⏻ + Reverse button 🎛️ᴿ together for 10 seconds.

(3) It roughly takes 30 seconds for the scooter to reboot.

(4) After rebooting your scooter, you will need to enter your passcode to proceed.

RIDING AND NAVIGATION

Turn-by-turn navigation is not working accurately

- Turn-by-turn navigation on your scooter is dependent on internet and GPS satellite connectivity.

- There might be instances where you notice a delay and inaccuracy in updating the location marker position, routing and live traffic data.

- This is likely because the scooter is in a poor connectivity area. For example, a basement, a tunnel or under a flyover.

- As soon as your scooter is back in a location with good connectivity, the data will be available and accurate again.

CALLS

Reject Calls with Message

- **Android**, Disconnect and reconnect your phone from the scooter dash and Accept dialog or pop-up on your phone to enable message access permission.

- **iOS 16.1.1 or above**, Allow 'Show Notifications' in your phone's Bluetooth settings and disconnect and reconnect your phone from the scooter dash.

  Not supported on iOS devices running versions lower than 16.1.1.

SYSTEM UPDATE

Download time is very high

- Please ensure your scooter is placed in an area with good connectivity.

- If the problem still persists, please reach out to the Ola Electric Customer Support.

Download failed

- Please ensure your scooter is placed in an area with good connectivity.

- If the download fails after multiple retries, please reach out to the Ola Electric Customer Support.

Installation failed

- Ensure your scooter has at least 30% charge at the start of the installation process.

- Reinitiate the update by tapping on Settings from the Dash.

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TOOL KIT

Your Scooter comes with a standard tool kit located in the trunk and contains:

- 4 mm allen key - to adjust the headlamp's focus

- 14 mm open spanner - to remove and refit the rear view mirrors

IDENTIFICATION

The frame and motor serial numbers are unique to every Ola scooter, and are used for identification and registration.

Vehicle Identification Number
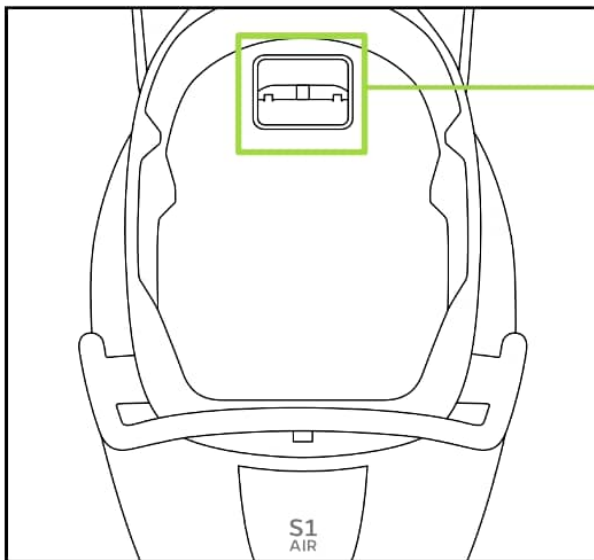
*P53AUDCC8
AGA00001*

Motor Identification Number
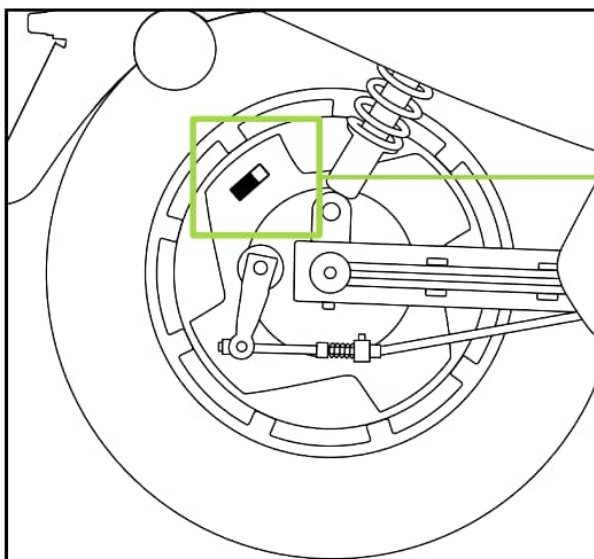
2W0000000019197_C

SPECIFICATIONS

DIMENSIONS & WEIGHT

Description	Ola S1 Air
L x W x H	1860 mm x 850 mm (with mirror) x 1298 mm (with mirror)
Wheel base	1359 mm
Seat height	805 mm
Seat length	738 mm
Ground clearance	160 mm
Trunk space	34 L
Kerb weight	108 kg

FRAME, WHEELS, BRAKES & SUSPENSION

Description	Ola S1 Air
Frame type	**Tubular**
Front suspension	**Twin Telescopic**
Rear suspension	**Dual shock**
Front brakes	**Drum**
Rear brakes	**Drum**
Tyre type & size	**Tubeless - 90/90 - R12**
Tyre pressure front / rear	**33 PSI**
Wheel type	**Steel**

MOTOR & TRANSMISSION

Description	Ola S1 Air
Peak motor power	6 kW
Rated motor power	2.7 kW
Max Torque	155 Nm
Motor type	Hub Motor
Transmission type	Motor Drive

Description	Ola S1 Air
Standard drive modes	Normal, Sport, Eco
Max acceleration (0-40)	3.3s
Max acceleration (0-60)	5.7s
Max speed-on cluster	90 km/h

LIGHTS & SPEAKER

Description	Ola S1 Air
Headlamp type	Twin LED projector
DRL type	AHO
Tail lamp & indicator type	LED
Speakers	1 speaker of 10W

DASH

Description	Ola S1 Air
Dash type	17.78 cm TFT / LCD dash
Screen brightness	1000 Lumens
Processor	2.2 GHz Octa-core
RAM / ROM	3 GB / 32 GB

SPECIFICATIONS

BATTERY

Description	Ola S1 Air
Battery power	2.98 kWh
Battery type	Fixed
Charging time (Std) 0-100%	5 hrs

Values mentioned are approximate. It can vary with road, load, riding style, tyre pressure, traffic density and climate condition. There will be a drop in range over the lifespan of the battery, which is normal. Above specifications are subject to change without any prior notice.

ROADSIDE ASSISTANCE

Ola Roadside Assistance is an On Call Emergency support across India. If your scooter becomes immobile, you can easily request roadside assistance by either using the Ola Electric App or by contacting Ola Electric Customer Support.

If you have purchased the Ola Care plus subscription for your scooter, then the services listed below will be covered at no additional cost to you. If not, the below services will be provided on a chargeable basis.

BREAKDOWN

An incident which makes the vehicle immobile (like an accident).

Coverage:

This coverage guarantees that your scooter is efficiently transported to the nearest service centre and could be returned to your location once the repairs are completed.

SERVICE AND MAINTENANCE

For any repair needs, raise a service request on the Ola Electric App.

To provide optimal assistance, we may redirect you to an alternative Ola Service Center as needed.

During your warranty period, the repair and maintenance services will be carried out according to the warranty terms and conditions. The cost of parts and labour charges will have to be borne by you, if not covered under warranty.

You can also schedule a home visit for a small convenience fee. Please ensure your scooter is clean and provide our Service Champions with the suitable space to work when they arrive at your doorstep.

OLA WARRANTY

OLA ELECTRIC TECHNOLOGIES PRIVATE LIMITED ("Company") warrants that each newly manufactured electric two-wheeler by the Company shall be free from any defects in both material & workmanship, under normal use & maintenance, subject to the following terms and conditions:

WARRANTY PERIOD ON BATTERY

The warranty on the battery shall exist for a period of 36 months from the date of purchase (Date of Delivery) of the vehicle irrespective of Kilo-meters driven.

WARRANTY PERIOD ON VEHICLE COMPONENTS

All vehicle components except the battery are covered under this Vehicle Components Warranty for a period of 36 months from the date of purchase (Date of Delivery) of the vehicle or 40,000 kms, whichever occurs early.

WHAT IS COVERED UNDER WARRANTY (BOTH VEHICLE AND BATTERY):

1. Warranty is transferable to the subsequent owner for the remaining warranty period and is applicable only in India.

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(2) The Company's obligation is limited to repairing or replacing, free of cost, those parts of the vehicle, which upon examination by the Company may acknowledge to be defective in manufacturing or workmanship within the warranty period stipulated above, and in such cases, the Company's decision either to repair or replace the affected part will be final. Such defective parts that have been replaced shall become the property of the Company.

(3) All labor costs with respect to the above replacement or repair during the warranty period shall be borne by the Company.

(4) Battery and Parts repaired or replaced under this warranty are covered only for the remainder of the original warranty period.

NOT COVERED UNDER OLA WARRANTY

This warranty shall not apply to:

(1) Any natural wear and tear and aging of parts of the vehicle, like the brake shoe, brake drum, bearings, tyres, bushes, rubber parts, brake cable, grommets and seals.

(2) Consumables like fasteners, grease and dust seal.

(3) Normal maintenance services, including without limitation, cleaning and polishing, etc.

(4) Failure to charge the battery for an extended period may result in degradation of the battery's health or

performance &, potentially, irreversible damage. such damage may necessitate the need for a battery replacement & is not covered under the warranty.

5. Replacement of parts as a result of normal wear and tear.

6. Damage or failure resulting from:

a) Negligence of carrying out proper maintenance as written in the Owner's Manual and Service Manual.

b) Misuse, abuse, accidents, theft, flooding, fire or taking part in motor races or competitions.

c) Use of improper or non-genuine oils and lubricants.

d) Vehicles used with sidecars not manufactured / supplied by the Company.

e) Use of parts other than Company's genuine parts.

f) Any device and/or accessories not supplied by the Company with the vehicle.

g) Modifications, alterations, tampering or improper repairs done at any unauthorized service points.

h) Control Units or software used in vehicle which are not designed or approved by the company.

i) Paint scratches, dents or similar paint or body damage on the vehicle not due to the Company.

j) Vehicles on which motor number or chassis number is deleted, defaced or altered.

k) Tyres originally equipped on the Vehicle are warranted for directly by the respective manufacturers and not by the Company.

l) The Company shall not be liable for incidental, remote, indirect or consequential damages of any kind, including without limitation for loss of time, inconvenience, loss of use of vehicle or commercial loss due to the usage of the Vehicle.

m) Any warranty obligations shall only be triggered when the defect in the vehicle is brought to the notice of the Company by the customer and on logging his/ her complaint.

n) An act of God or environmental factors, including, but not limited to, earthquake, war, terrorist attack, airborne chemicals, lockouts, strike, riots, frost, tree sap, damages caused by animal or rodents, bird droppings, road debris, industrial fallout, rail dust, salt, hail, floods, wind storms, acid rain, fire, water damage, contamination, lightning, and other environmental conditions.

o) Any other damage or defects on the vehicles on account of improper transportation by the customer or any third party.

p) Any other damage or defects on the Vehicles on account of accident/collision /carrying out stunts / improper transportation / riding by the customer or any third party.

q) Customer's failure to keep the MoveOS version of the vehicle up to date.

r) The Company may make any modifications or improvements to the vehicles in the future, at any time without prior notice and without any obligation to install the same on vehicles previously dispatched for sale.

s) This warranty is the entire warranty given by the Company for the Ola Electric Two-wheelers and no employee is authorized to extend or enlarge this warranty and no dealer and/or its agent or employee is authorized to make any oral warranty on the Company's behalf.

t) The Company reserves the right for the final decision in all warranty matters.

Any damage or failure caused by repair or maintenance performed by any persons other than Ola certified Service Champions will not be covered under warranty.

DECLARATION

1. This Warranty should be considered as a permanent part of the vehicle and should remain with the vehicle when sold or transferred to a new owner.

2. All information, illustrations, photographs and specifications contained in the Owner's Manual are based on the latest product information available at the time of its publication. The Company may, however, incorporate modifications or improvements on its vehicles at any time, without notice and therefore, in such events, it is possible that some parts of the Owner's Manual may not apply to your vehicle.

3. The Company shall not be liable for any delay in servicing due to reasons beyond the control of the Company Except for the limited warranties described herein, the Company does not provide any other warranty, whether express, implied, statutory, or otherwise. The limited warranties contained in this booklet are issued in Bengaluru, and any claim relating to or arising out of the warranty terms herein shall be subject to the courts at Bengaluru, which shall have the exclusive jurisdiction to entertain and adjudicate the said claims.

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4 Prior written permission of the Company is required for quoting, copying or reproducing any part or in full of the Owner's Manual.

5 Accessories shown in the picture may not be part of the standard equipment.

Except for the limited warranties described herein, the Company does not provide any other warranty, whether express, implied, statutory, or otherwise. The limited warranties contained in this booklet are issued in Bengaluru, and any claim relating to or arising out of the warranty terms herein shall be subject to the courts at Bengaluru, which shall have the exclusive jurisdiction to entertain and adjudicate the said claims.

OWNER'S RESPONSIBILITY

1. Please take proper care, proper use and maintenance of the vehicle in accordance with the instructions provided in the Owner's Manual . If the vehicle is subjected to severe usage conditions, such as operating in extremely dusty, rough or heavy city traffic during hot weather or during the monsoons, usage of vehicles with under-inflated wheels, maintenance of the vehicle may have to be done more often.

2. Maintenance service records will be maintained by the Company and can be made available to the Customer on request.

3. In order to maintain the validity of this Warranty on the vehicle, the vehicle must be serviced by the Company Authorized workshop in accordance to the Owner's Manual.

CONTACT

If you have any questions that need answering, give us a ring!

080-68964071

or, email us at

support@olaelectric.com

Ola Electric Technologies Private Limited

Regent Insignia, #414, 3rd Floor 4th Block, 17th Main, 100 Feet Road Koramangala Bengaluru, Karnataka – 560034, India.